



What's My Communication Style?

November Supervisors' Connection

Summary: *Understanding Communication Styles Improves Relationships and Career Advancement*

People form impressions about us based on what they observe us doing or saying, so they make decisions based on what they see and hear. The patterns of behavior that others observe can be called communication style. The effectiveness or ineffectiveness of our communication style has a great impact on our signature presence ... *who we are and what we stand for.*

Learning Objectives

- Recognize your style (signature presence) and how it affects communication and relationships
- Learn about a 4-dimension communication/behavioral model
- Understand how to adapt and flex across the model for effectiveness with others
- Be introduced to the concept of "People Reading" ... a communication superpower!

Date: **Wednesday, November 20, 2019**
Time: 8:00am – 10:00am
Cost: \$49.00
Place: NSCC-- CTS, One Ferncroft Rd., DS106, Danvers, MA 01923

Facilitator: Betsy Day is a Professional Development Trainer and Coach for Corporate Training Solutions. For more than 20 years, she has dedicated herself to sharing her energy, knowledge and resources. Having meaningful conversations and connections with clients has led to mutual success and satisfaction. Her goal is to influence professionals to define and own their professional development and leadership presence.

Please Register by November 14th, 2019

Call: (978) 236-1240 or Fax: (978) 236-1220

Please complete all questions on this registration form and fax to: NSCC (978) 236-1220 or mail payment and form to: Ms. Susan Ryan, North Shore Community College, One Ferncroft Rd., Danvers, MA 01923.

Date of Birth: Month _____ Day _____ Year _____ (Must Include Birth Date to Register) **Gender:** Male Female
Last Name _____ **First Name** _____ **Middle Initial** _____
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Course Code	Sec.	CRN#	Course Title	Date	Time	Cost
XXX	XXX	XXX	What's My Communication Style?	11/20/2019	8am – 10am	\$49.00

Payment *MUST* accompany registration form. Please make check payable to: North Shore Community College.
MasterCard, Discover or Visa accepted. (circle one)

Account # _____ **Expiration Date** (mo) _____ (yr) _____

Cardholder Signature _____