



## Change is Inevitable; Suffering is Optional

### October Supervisors' Connection

**Summary:** Forty years ago the topic of change was inconsequential. Today knowledge of and proficiency with change management is a prerequisite to organizational survival. This change management revolution is driven by an environment where the only constant is change. This workshop will better equip participants to lead change initiatives in a "Painless" environment.

#### Workshop Takeaways:

At the conclusion of this workshop, participants will:

- Understand why and how people resist change
- Understand the leader's role in initiating, launching and sustaining change
- Be familiar with several time-tested and highly effective change management tools
- Understand and manage the emotions associated with disruptive change

**Date:** Wednesday, October 16, 2019  
**Time:** 8:00 am – 10:00 am  
**Cost:** \$49.00  
**Place:** NSCC -- CTS, One Ferncroft Rd., DS106, Danvers, MA 01923

**Facilitator:** For the past 35 years **Gerry Bruno** has been a change agent and facilitator. He is the author/creator of the "Change is Inevitable; Suffering is Optional" workbook and workshop. For the past 7 years he has been a member of a Booz-Allen facilitation team implementing a nation-wide "Leading Change" initiative at Veterans Affairs.

**Please Register by October 10<sup>th</sup> 2019**

Call: (978) 236-1240 or Fax: (978) 236-1220

Please complete all questions on this registration form and fax to: NSCC (978) 236-1220 or mail payment and form to: Ms. Susan Ryan, North Shore Community College, One Ferncroft Rd., Danvers, MA 01923.

**Date of Birth:** Month \_\_\_\_\_ Day \_\_\_\_\_ Year \_\_\_\_\_ (Must Include Birth Date to Register) **Gender:** Male Female  
**Last Name** \_\_\_\_\_ **First Name** \_\_\_\_\_ **Middle Initial** \_\_\_\_\_  
**Street Address** \_\_\_\_\_ **City** \_\_\_\_\_ **State** \_\_\_\_\_ **Zip** \_\_\_\_\_  
**Home Telephone** ( ) \_\_\_\_\_ **E-mail Address** \_\_\_\_\_  
**Business** \_\_\_\_\_ **Business Telephone** ( ) \_\_\_\_\_ **Ext.** \_\_\_\_\_

Course Code	Sec.	CRN#	Course Title	Date	Time	Cost
xxx	xxx	xxx	"Change is Inevitable"	10/16/2019	8am – 10am	\$49.00

Payment *MUST* accompany registration form. Please make check payable to: North Shore Community College.  
*MasterCard, Discover or Visa accepted. (circle one)*

**Account #** \_\_\_\_\_ **Expiration Date** (mo) \_\_\_\_\_ (yr) \_\_\_\_\_

**Cardholder Signature** \_\_\_\_\_