

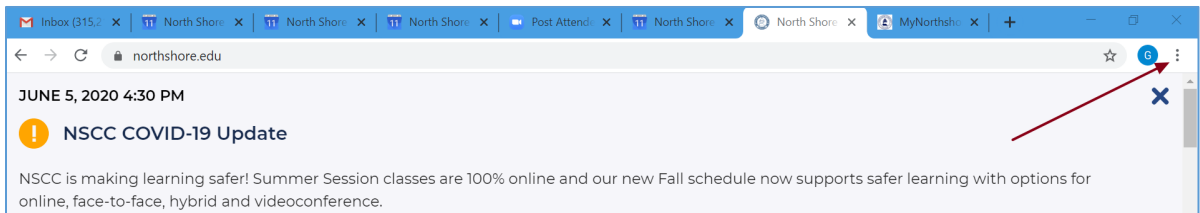
Clearing Cache & Cookies in Your Browser

Note: You do not need to clear your browsing history

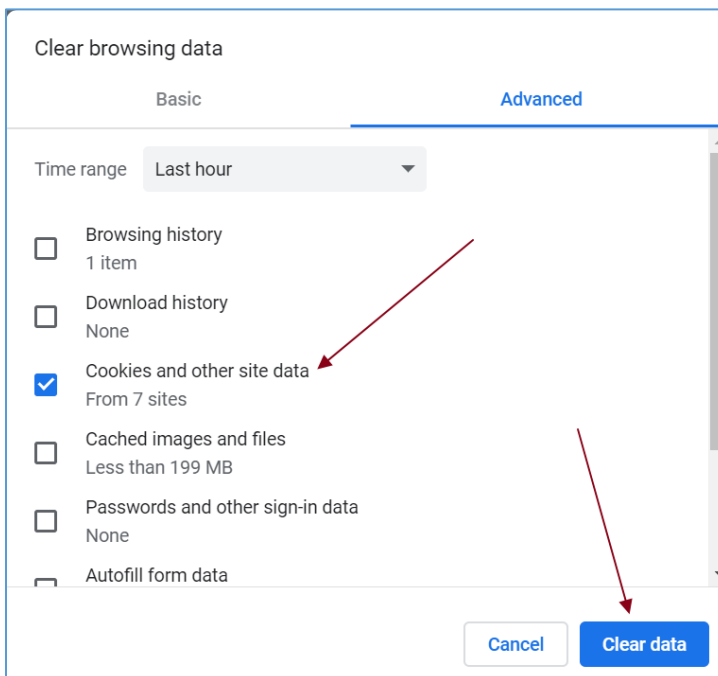
Some Examples:

Chrome

1. Select the **three dots** in the upper right corner

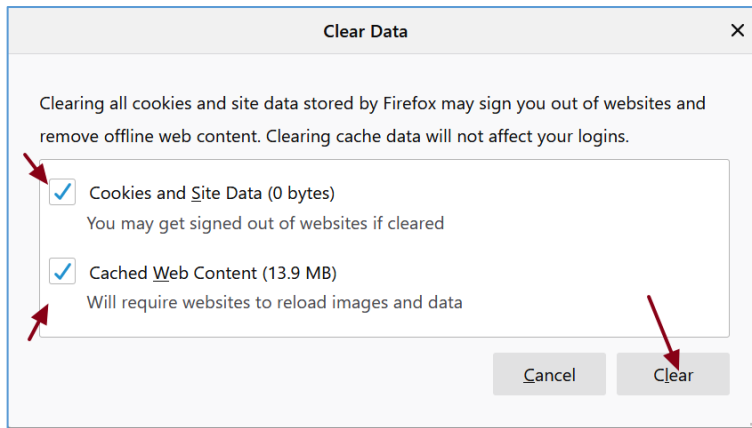


2. Select **Settings**
3. Select **Privacy and Security** – then select **Clear Browsing Data**
4. **Uncheck** everything but **Cookies and Other Site Data**



Firefox (using latest version of Firefox Browser)

1. Select the **Hamburger Menu** in the upper right corner
2. Select **Options**
3. Select **Privacy and Security** from the left hand menu
4. Scroll down the page and locate the **Cookies and Site data** section. Select **Clear Data** – the screen below will display. Check off the two options available and select **Clear**

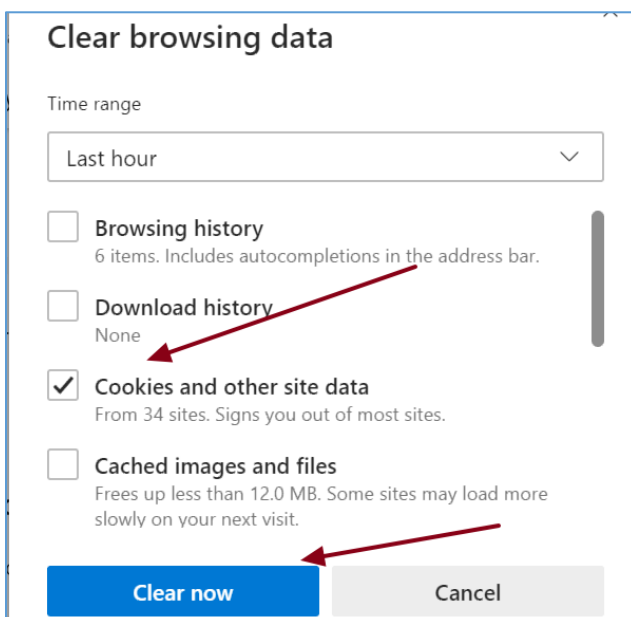


Microsoft Edge (Using latest version of Edge Browser)

1. Select the **three dots** in the upper right corner

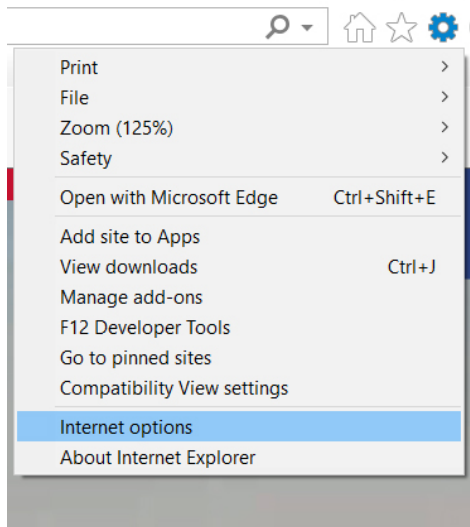


2. Select **Settings**
3. Select **Privacy and Services**
4. Scroll down the page and Select **Choose What to Clear** in the *Clear Browsing Data* section
5. Select **Cookies and other site data** then select the **Clear now** button

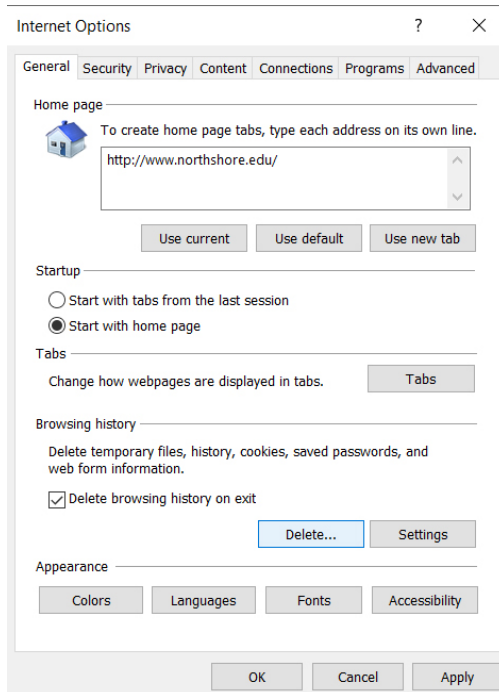


Microsoft Internet Explorer (Using IE 11)

1. Expand the **Gear icon** in the upper right corner and select **Internet Options**



2. Under the **General** tab there is a section called Browsing History. Select **Delete...**



3. Select **Temporary Internet files and website files** as well as **Cookies and website data** then select the **Delete** button



Delete Browsing History ×

Preserve Favorites website data
Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.

Temporary Internet files and website files
Copies of webpages, images, and media that are saved for faster viewing.

Cookies and website data
Files or databases stored on your computer by websites to save preferences or improve website performance.

History
List of websites you have visited.

Download History
List of files you have downloaded.

Form data
Saved information that you have typed into forms.

Passwords
Saved passwords that are automatically filled in when you sign in to a website you've previously visited.

Tracking Protection, ActiveX Filtering and Do Not Track c
A list of websites excluded from filtering, data used by Tracking Protection to detect where sites might automatically be sharing details about your visit, and exceptions to Do Not Track requests.

[About deleting browsing history](#)