PHYSICAL THERAPIST ASSISTANT PROGRAM

2019-2020 CLINICAL EDUCATION HANDBOOK

Revised 8/2019
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North Shore Community College
Physical Therapist Assistant Program

Clinical Education Handbook

Introduction

Clinical Education is a crucial part of the PTA curriculum as it serves to prepare students for entry level Physical Therapist Assistant practice. The Clinical Education Handbook was created to be used as a reference guide for NSCC students, Center Coordinators of Clinical Education (CCCEs) and Clinical Instructors (CIs). This handbook contains the college and programs’ mission and vision, policies and procedures, program curriculum and forms used for clinical education.

Appreciation for our Clinical Faculty
The Physical Therapist Assistant Program faculty and students of North Shore Community College would like to take the opportunity to sincerely thank you for taking a student and helping the student successfully complete the clinical education requirements for the PTA program. We value your time and expertise and truly recognize how important your role is as clinical faculty in shaping our students’ skills, values and attitudes towards safe and effective practice as an entry level physical therapist assistants. A list of benefits is included at the end of the handbook.

In addition to the information provided in this handbook, the ACCE and the Program Chair are always available to address any questions, concerns and input you may have in regards to the clinical education and PTA program.

Physical Therapist Assistant Program Mission Statement
North Shore Community College’s Physical Therapist Assistant Program offers a comprehensive curriculum, which emphasizes theory, knowledge and skill necessary for contemporary physical therapy practice across a variety of practice settings. The broad based curriculum promotes student development of self-directed entry-level competence and leadership in preparation for employment. The program faculty values commitment to the physical therapy profession, excellence in education, lifelong learning and servicing our community.

Physical Therapist Assistant Program Overview
North Shore Community College’s Physical Therapist Assistant Program has been accredited by the Commission on Education for Physical Therapy Education since 1975. The program consists of a student body comprising of various cultural and ethnical backgrounds. Over the past years, the program has successfully graduated many individuals who are currently seasoned clinicians and clinical instructors practicing and educating in the North Shore area. On average, the program graduates approximately 25 students per year and the passing rate for the licensing exam is between 90 to 100 percent.

Physical Therapist Assistant Program Goals
1. The PTA program faculty will deliver a program leading to licensure and entry level PTA practice.
2. The PTA program faculty will promote the importance of professional development through lifelong learning opportunities and membership in professional organizations.
3. The PTA program will provide students with an appropriate and contemporary curriculum that adheres to institutional guidelines, CAPTE and Standards for Ethical Conduct.
4. The PTA program will maintain a current curriculum with ongoing input from program stakeholders
5. PTA program graduates will provide safe and effective physical therapy treatment while adhering to Standards for Ethical Conduct and federal/ state practice standards.
6. PTA program graduates will demonstrate professionalism through positive expression of cooperation, adaptability and willingness to learn.
# Full-Time Curriculum Sequence (66 credits)

## YEAR 1

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<tr>
<th>Creds</th>
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<td>CMP 101, Composition 1</td>
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# Part-Time Curriculum Sequence (66 credits)

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<td>PTA 104, PTA Procedures Lab</td>
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<tr>
<td>PTA 210, Case Studies in Physical Therapy</td>
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<td>PTA 208, Clinical Experience 2</td>
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<tr>
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Physical Therapist Assistant Program Student Learning Objectives

Physical Therapist Assistant Clinical Experience 1 (PTA 112)

Student Expectations

This clinical experience is the student’s first full time experience in a clinical setting as student physical therapist assistants. Confidence levels will vary. Initially students may tend to be apprehensive. As a clinical instructor, it will be helpful if you review the outline in this handbook listing the academic competencies that students have achieved thus far in their academic experience. Also included in the student packet which will be mailed to you, is a check-off sheet, completed by the student indicating his/her level of exposure to clinical skills and procedures and means of documentation you expect the student to know and follow.

When treating patients, it is important to introduce the student to the plan of care and to demonstrate the treatment, after which you should use your clinical judgment to start delegating sections of the treatment plan to the student. **It is our expectation that a freshmen student by the end of the rotation be responsible for 1-2 patients’ plan of care and the necessary documentation.**

Listed below are the student learning outcomes a freshmen student is expected to be able to accomplish by the end of this rotation.

Student Learning Outcomes - PTA 112

1. Adheres to professional behavior, legal standards and ethical conduct which is consistent with PTA Values Based Behaviors and PTA standards for ethical conduct respectively.

2. Performs duties in a manner consistent with the guide for Conduct for Physical Therapist Assistants (APTA) and Standards of Ethical Conduct (APTA).

3. Recognize suspected cases of abuse of vulnerable populations and report to appropriate authorities.

4. Recognize suspected cases of fraud and abuse related to the utilization of and payment for physical therapy and other health care service.

5. Demonstrate safely and effectively, at a beginner level, selective patient care interventions/procedures including; therapeutic modalities, therapeutic massage, aerobic capacity and endurance, assistive technology, assistive devices, therapeutic exercise, manual muscle testing, goniometry, range of motion, joint mobilization, wound management, neuromotor development, gait and balance, mental functions/cognitive status.

6. Demonstrate beginning level effective communication skills across all levels including; patients/clients, family members, caregivers, members of the healthcare team and stakeholders.

7. Demonstrate an understanding and respect for diversity, values, needs, differences and preferences across all areas of patient care in the clinical setting.

8. Demonstrate beginning level skills with the application of clinical judgement and clinical reasoning for the delivery of physical therapy services based on the patient/client plan of care.

9. Accept responsibility, self-assessment and individual learning to improve knowledge, skills and behaviors and request for assistance from the clinical instructor as needed.

10. Perform education and instruction commensurate with the needs of the patient/client, family members, caregivers and other healthcare providers.
11. Demonstrate the ability to obtain relevant information and data collection from patients/clients, family member and caregivers as it relates to the plan of care.

12. Demonstrate use of International Classification of Functioning, Disability and Health (ICF) to describe a patient’s/client’s impairments, activity and participation limitations.

13. Demonstrate the ability to monitor a patient’s/client’s status, recognize changes and make adjustments to treatment intervention accordingly.

14. Discuss with the clinical instructor/supervising physical therapist, any changes in patient/client status or progress as indicated.

15. Demonstrate an understanding of when an intervention should not be performed due to clinical indications or if the intervention is beyond the scope of practice for the physical therapist assistant.

16. Demonstrate at a beginning level contribution to the discontinuation of a plan of care as directed by the supervising physical therapist.

17. Utilize physical therapy aides in accordance with legal standards and ethical guidelines under the supervision of the clinical instructor.

18. Participate in the timely documentation of a patient/client treatment plan as directed by the clinical instructor and within formats established by state practice acts, the practice setting and other regulatory agencies.

19. Demonstrate accurate and effective time management for billing purposes.

20. Participate in intraprofessional and interprofessional collaboration of care.

21. Demonstrate the ability to identify and integrate evidence-based research and resources to support clinical decision making for all aspects of physical therapy interventions as it relates to patient care.

22. Demonstrate the ability to respond appropriately and effectively to emergencies that occur in the clinical setting.

23. Adhere to the PTA program’s clinical education policies and procedures as outlined in the Clinical Education Handbook.

B. Physical Therapist Assistant Clinical Experience 2A and 2B (PTA 208)

Student Expectations:
This is either the student’s second or final clinical experience as a student physical therapist assistant. Our second clinical rotations are held during the months of February/March and our final rotations are held during the months of March/April/May. Confidence level will vary among students, but in general, they will be higher than previously due to prior clinical experience and additional academic course and laboratory work. As a clinical instructor, it will be helpful to review the outline in this handbook listing the academic competencies that a second year student has completed this far. Also included in the student packet which will be mailed to you, is a check-off sheet, completed by student, indicating his/her level of exposure to clinical skills and procedures. We hope this will assist you in evaluating the student’s present level of performance. The student should be oriented to the facility, staff, facility’s policies and procedures and means of documentation you expect the student to know and follow.

The clinical instructor usually views a sophomore student as having a higher level of competency and, therefore, expectations for performance are higher. In general, this is usually true with regard to professional behavior, attitude, safety, communication and interpersonal skills. However, this may not always be true with regard to procedural, organizational and critical thinking skills specific to the patient population you
treat. At this level, students may have seen a variety of clinical settings and previous experiences, all of which may be very different from the clinical skills required by the new facility. Past experience help facilitate the learning process, but the student still needs to be introduced to the plan of care and treatment procedures.

Listed below are the student learning outcomes a sophomore student is expected to be able to accomplish by the end of this rotation.

**Student Learning Outcomes - PTA 208:**

1. Adheres to professional behavior, legal standards and ethical conduct which is consistent with PTA Values Based Behaviors and PTA standards for ethical conduct respectively.
2. Performs duties in a manner consistent with the guide for Conduct for Physical Therapist Assistants (APTA) and Standards of Ethical Conduct (APTA).
3. Recognize suspected cases of abuse of vulnerable populations and report to appropriate authorities.
4. Recognize suspected cases of fraud and abuse related to the utilization of and payment for physical therapy and other health care service.
5. Demonstrate safely and effectively, developing to entry level skills, for selective patient care interventions/procedures including; therapeutic modalities, therapeutic massage, aerobic capacity and endurance, assistive technology, assistive devices, therapeutic exercise, manual muscle testing, goniometry, range of motion, joint mobilization, wound management, neuromotor development, gait and balance, mental functions/cognitive status.
6. Demonstrate developing to entry level skills, effective communication skills across all levels including; patients/clients, family members, caregivers, members of the healthcare team and stakeholders.
7. Demonstrate developing to entry level skills, an understanding and respect for diversity, values, needs, differences and preferences across all areas of patient care in the clinical setting.
8. Demonstrate developing to entry level skills with the application of clinical judgement and clinical reasoning for the delivery of physical therapy services based on the patient/client plan of care.
9. Accept responsibility, self-assessment and individual learning to improve knowledge, skills and behaviors and request for assistance from the clinical instructor as needed.
10. Perform education and instruction commensurate with the needs of the patient/client, family members, caregivers and other healthcare providers.
11. Demonstrate developing to entry level skills, the ability to obtain relevant information and data collection from patients/clients, family member and caregivers as it relates to the plan of care.
12. Demonstrate use of International Classification of Functioning, Disability and Health (ICF) to describe a patient’s/client’s impairments, activity and participation limitations.
13. Demonstrate developing to entry level skills, the ability to monitor a patient’s/client’s status, recognize changes and make adjustments to treatment intervention accordingly.
14. Discuss with the clinical instructor/supervising physical therapist, any changes in patient/client status or progress as indicated.
15. Demonstrate developing to entry level skills, an understanding of when an intervention should not be performed due to clinical indications or if the intervention is beyond the scope of practice for the physical therapist assistant.

16. Demonstrate developing to entry level skills when contributing to the discontinuation of a plan of care as directed by the supervising physical therapist.

17. Utilize physical therapy aides in accordance with legal standards and ethical guidelines under the supervision of the clinical instructor.

18. Participate in the timely documentation of a patient/client treatment plan as directed by the clinical instructor and within formats established by state practice acts, the practice setting and other regulatory agencies.

19. Demonstrate developing to entry level skills, accurate and effective time management for documentation and billing purposes.

20. Demonstrate developing to entry level skills, an understanding of the discontinuation of care and follow-up care directed by the supervising physical therapist.


22. Demonstrate the ability to respond appropriately and effectively to emergencies that occur in the clinical setting.

23. Demonstrate the ability to identify and integrate evidence-based research and resources to support clinical decision making for all aspects of physical therapy interventions as it relates to patient care.

24. Adhere to the PTA program’s clinical education policies and procedures as outlined in the Clinical Education Handbook.
Physical Therapist Assistant Program Course Descriptions

PTA 101 Introduction to Physical Therapy
An introduction to the history and development of physical therapy practice and its evolving role in the health care setting. An overview of clinical education and the function of the licensed Physical Therapist Assistant are discussed. Professional core values, ethics, terminology, documentation are reinforced through discussion, integrated clinical observations and service learning. (3 hours of lecture per week, 15 hours of clinical observation and service learning)

PTA 103 Therapeutic Massage
Offers the student an opportunity to practice massage and relaxation techniques with emphasis on the theory and ethics involved with these techniques (2 hours of lab per week)

PTA 109 Kinesiology
Study of the science of human motion and presents the physical laws of motion acting on the body in motion, construction of joints, prime mover muscles, and techniques of manual muscle testing.

PTA 108 Kinesiology lab
Provides hands on experience to support corresponding didactic material (2 hours of lab per week)

PTA 113 Pathophysiological Conditions 1
Offers a survey of the etiology of medical, orthopedic, and sports related pathologies commonly treated by the Physical Therapist Assistant. Medical management, standards of practice and medical terminology in reference to these conditions are emphasized. (2 hours of lecture per week)

PTA 105 Procedures
Offers an opportunity for students to learn theoretical and practical aspects of functional activities such as bed mobility, transfers and ambulation with assistive devices. Clinical management skills used by physical therapy practitioners which foster functional independence will be discussed. Fundamentals of aseptic techniques, infection control and standard precautions will be emphasized. (2 hours of lecture per week)

PTA 104 Procedures lab
Provides hands on experience to support corresponding didactic material (2 hours of lab per week)

PTA 202 Physical Agents
Offers theory and practice in the use of thermal, mechanical and electrotherapeutic agents. The basic principles, physiological effects, indications, precautions and contraindications are discussed for modalities including but not limited to superficial heat, cold, hydrotherapy, ultrasound, traction, intermittent compression, TENS, NMES, iontophoresis, hi-volt and interferential. (2 lecture hours per week)

PTA 201 Physical Agents lab
Provides hands on experience to support corresponding didactic material (2 hours of lab per week)

PTA 118 Therapeutic Exercise 1
Provides a foundational understanding of exercise principles, techniques and protocols used to restore and improve patients with musculoskeletal disorders involving the upper extremity, lower extremity and spine. Problem solving and critical thinking skills needed for analysis and understanding of pertinent patient data relevant to the implementation of therapeutic exercise will be emphasized. (2 hours of lecture per week)

PTA 117 Therapeutic Exercise lab 1
Provides hands on experience to support corresponding didactic material (2 hours of lab per week)
PTA 203 Neurology for the PTA
This course is an introduction to the concepts of anatomy and physiology of the nervous system and how they relate to problems encountered in clinical neurology.

PTA 204 Clinical Anatomy 1
This course focuses on application of biomechanical principles and analysis of human movement. Explores, in detail, the relationship of these principles to anatomy of the lower extremity and spine.

PTA 204 Clinical Anatomy 1 lab
Provides hands on experience to support corresponding didactic material (2 hours of lab per week)

PTA114 Pathophysiology 2
A continuation of Pathophysiological Conditions 1 and offering a survey of the etiology of medical/ neurological pathologies commonly treated by the Physical Therapist Assistant. Medical management, standards of practice and medical terminology in reference to these conditions are emphasized. (2 hours of lecture per week)

PTA 213 Therapeutic Exercise 2
Offers a continuation of Therapeutic Exercise 1 and introduces more complex treatment techniques commonly implemented for the rehabilitation of individuals with neurological, cardiac, and/or pulmonary disorders. Emphasis will be placed on a critical thinking and problem solving approach to physical therapy management of these populations. Through group collaboration and service learning, students will be required to apply knowledge for development and implementation of a health promotion program tailored to communities at risk. (2 hours of lecture per week)

PTA 212 Therapeutic Exercise lab 2
Provides hands on experience to support corresponding didactic material (2 hours of lab per week)

PTA 215 Clinical Anatomy 2
This course focuses on application of biomechanical principles and analysis of human movement. Explores in detail the relationship of these principles to anatomy of the upper extremity and cervical spine. (1 hour of lecture per week)

PTA 214 Clinical Anatomy 2 lab
Provides hands on experience to support corresponding didactic material (2 hours of lab per week)

PTA 220 Current Topics in Physical Therapy
A closer study of topics of special interest and contemporary physical therapy practice. Topics discussed include (but are not limited to) evidence-based practice, geriatrics, pharmacology, wound care, chronic pain management, aquatic therapy, patient centered interprofessional collaboration, business concepts, women’s health, ergonomics, and cancer rehabilitation. (3 hours of lecture per week)

PTA 217 Pediatric Physical Therapy for the PTA
This course focuses on normal and atypical motor development from birth through childhood. Emphasis will be placed on evidence based decision making for effective treatment interventions among children affected by common pediatric orthopedic and neurological conditions across various practice settings including but not limited to acute care, rehabilitation, early intervention and schools.

PTA 210 Case Studies
Offers an opportunity for students to integrate knowledge and skills for physical therapy clinical management including intervention and outcomes. Case studies will be utilized to facilitate problem solving for the development and implementation of appropriate physical therapy intervention plans. Students will be required to present their case study and engage in peer evaluation.
PTA 206 Seminar
Offers a faculty guided forum for discussion of clinical experiences and knowledge necessary for clinical practice, professional development and lifelong learning. (15 hours of seminar)

PTA 112 Clinical Experience 1
Under the supervision of a licensed physical therapist and/or physical therapist assistant, students complete 140-160 hours of clinical internship while applying prior learned didactic and laboratory information.

PTA 208 Clinical Experience 2
Under the supervision of a licensed physical therapist and/or physical therapist assistant, students complete 420-480 hours of clinical internship while applying all prior learned didactic and laboratory information.

Clinical Expectations

NSCC PTA students participate in a total of 16 weeks of clinical (PTA 112=4 weeks and PTA 208=12 weeks). Each clinical experience is appropriately sequenced in the curriculum in order for students to apply skills and knowledge and skill learned in the classroom setting. Students attend clinical under the supervision of a licensed PT or PTA with at least 1 year of clinical experience. The PT or PTA serves as the students clinical instructor responsible for supervising, educating and evaluating the student while on clinical. Upon successful completion of the 16 weeks of clinical education and the academic requirements of the program, students will be able to provide physical therapy services safely and independently as an entry level Physical Therapist Assistant.

Students have the opportunity to complete their clinical experience in a variety of clinical settings including but not limited to; inpatient acute care, outpatient clinics, skilled nursing, subacute and long term care facilities, school systems and home health services.
Roles and Responsibilities for Clinical Experiences

Program
NSCC will obtain information for each clinical site through the Clinical Site Information Form (CSIF). This form contains information used to assess each clinical site including general site information and data for each clinician and staff. In addition, the ACCE will initiate contracts for each clinical site and ensure each contract is current and update as needed.

Student
For clinical placement eligibility, students will be responsible for the following requirements:
- Complete and pass all course pre-requisite requirements
- Adhere to the Program’s requirements, policies and procedures as outlined in the Student Handbook and the Clinical Education Handbook
- Demonstrate a grade of “C” (75) or better in all pre-requisite courses to be placed on clinical
- Students are expected to have reliable transportation to and from clinical. Traveling up to 60 miles in each direction may be required. Students will be expected to sign a clinical waiver prior to the start of clinical.
- Students are expected to adhere to the clinical site’s policies and procedures, including adherence to the dress code.
- Attending all clinical education meetings as scheduled by the ACCE. Attendance is mandatory. Students who do not attend may forfeit their clinical assignment.
- Signing off on clinical education policies and procedures student agreement- located at the back of this handbook
- Proof of completed immunization requirements
- Proof of CPR certification-Must be Basic Life Support (BLS) for the Healthcare Provider
- Proof of completion of online PTA CPI training

Academic Coordinator of Clinical Education
The ACCE is responsible for:
- Maintaining communication between the school and the clinical site
- Clinical placements for all students in the program
- Ensuring that students are prepared for clinical experiences through evaluation of student performance and feedback from academic and clinical faculty
- Continuing education for clinical faculty as it pertains to clinical education
- Evaluation of each clinical site; Evaluation of Clinical Site and Experiences form, visits to clinical site and on-going communication with students and clinical faculty
- Assign final grade for students after the completion of each clinical experience

Center Coordinator of Clinical Education
Clinical sites often have a Center Coordinator of Clinical Education (CCCE). The CCCE for each facility has the following responsibilities:
- Coordination of student placements with the program’s ACCE and the clinical instructor
- Process all paperwork pertaining to clinical education
- Determines available placements for each clinical experience
- Decides which PT/PTA is qualified to be a clinical instructor
- Serves as a resource for the CI and student
- Assist with any student issues which may arise during clinical experiences
- Identify developmental needs of clinical instructors as they pertain to clinical education
• Works closely with the Program’s ACCE to foster continued development of the clinical education program

Clinical Instructor (CI)
Clinical instructors are PTs or PTAs with a minimum of one year of clinical experience. Responsibilities of the CI include:
• Providing direct supervision to the student while on clinical
• Maintain constant communication with the ACCE and CCCE as needed
• Recognize issues that arise on clinical and seek assistance as needed
• Develop a plan for a student’s clinical education experience and provide ongoing evaluation and communication with the student
• Provide feedback to the ACCE for the continued development of the clinical education program

Clinical Education Policies and Procedures

Criteria for Placing Students on Clinical
Prior to being assigned to a clinical placement, students must show proof that they have met all pre-placement clinical requirements by the established deadlines.
Pre-placement paperwork includes:

Immunization requirements: All students must provide evidence of immunization and a medical certificate of a recent physical prior to clinical and observation experiences. Completion and submission of the medical release form by the student authorizes the release of records to clinical sites upon request.

CPR Certification: Students must be current in CPR. The certification must be Basic Life Support (BLS) for the Healthcare Provider. A copy of the CPR card will be sent to the clinical site as part of the clinical paperwork.

Liability Insurance: Students are covered for liability insurance under the College Liability Insurance policy. A copy of the policy will be provided to each clinical site upon request.
Note: The liability insurance provided by the college does not pay for injuries to the student. The student is responsible for obtaining medical care at the doctors office or emergency room and the personal medical cost incurred if an incident occurs at the clinical site.

Technical Standards: Upon admission to the program students will sign a PTA Program Technical Standards form indicating that the student’s physical, tactile, visual, communication, auditory and cognitive skills are at a level necessary to assume the role of a Physical Therapist Assistant. Any change in ability to perform the technical standards during the semester must be brought to the attention of the Program Director.

The above documentation for each student is kept on file by the PTA program. Clinical facilities which require copies of any of these documents prior to a student placement may contact the program ACCE. Prior to the start of the program, students sign an authorization for release of the above information to a clinical site.

Additional required paperwork include:

Criminal Records Check: NSCC will perform a Criminal Record Investigation (CORI) on all students each year while in the program. Clinical sites may require additional background checks prior to the beginning of the clinical experience rotation.
**Health Insurance:** All students must have health insurance through the college or show proof of coverage by another plan outside of the college. Coverage must be maintained while a student is in the program.

**Drug testing/fingerprinting:** Students may be required to undergo drug and alcohol testing and fingerprinting if required by the clinical site. Students may be responsible for cost of testing.

**HIPAA**

Instruction in the Health Insurance Portability and Accountability Act (HIPAA) is included in the Introduction to Physical Therapy course which is part of the first semester, first year course work. Students agreement to adhere to HIPAA regulations at all times is indicated by signing the Student Agreement for Participation in Clinical prior to the start of clinical experiences.

**Professional Conduct**

**Attendance**

Attendance is mandatory for successful completion of Clinical Experience 1 and 2. **Students are allowed a total of 2 excused absences across all clinical experiences.** If a student is unable to attend clinical due to illness, the following steps need to be taken prior to the beginning of the clinical day:

1. **Call the Academic Clinical Coordinator of Education (ACCE) at the College and inform him/her of your plan to be absent from clinical.** Absence from clinical for medical reasons may require formal documentation (ex. Physician’s note) submitted to the ACCE and clinical instructor within 24 hours from the day of absence.

2. **Call and speak directly** with your clinical instructor regarding your need to be absent that day. This may require multiple calls in order to reach him/her prior to the beginning of the day. Leaving messages, voice mailing, or emailing are considered inadequate methods of communication.

Any days missed from clinical must be made up at the discretion of the clinical instructor. Any time not made up before the end of clinical may result in outcomes for non-compliance as part of the program’s Professional Behavior Policy (please refer to Student Orientation Handbook).

Absences totaling greater than 2 days across all clinical experiences will be reviewed on an individual basis by the ACCE.

All requests for time off prior to the beginning of the clinical experience must be approved by the ACCE. He/she reserves the right to approve or disapprove the student’s request.

If a student is unable to continue in a clinical setting due to illness or injury, the Program and faculty reserve the right to request documentation from a health care provider that a student is authorized to safely return to a clinical setting.

**Punctuality**

Students are expected to arrive on time every day for clinical. If a student is late for clinical due to an unforeseen or unavoidable circumstance, the student must call the clinical instructor. The ACCE must be contacted if there are repeated incidences of tardiness. Tardiness is seen as unprofessional and may result in non-compliance of the Program’s professional behavior policy and/or unsatisfactory completion of clinical.

**Electronic Devices**

Students are prohibited from using cell phones and personal electronic devices while on clinical. With approval from clinical site, students may use these devices during a break period.
Confidentiality
Students have been educated on HIPAA expectations as part of the Introduction to Physical Therapy course prior to the start of clinical. Students will maintain strict confidentiality with respect to other students, clinical faculty and all patient and client records/data to which they have access to at the site during the clinical experience. Students must not discuss any patient information in public areas such as hallways, elevators, cafeterias.

Dress Code
Students will adhere to program’s clinical education dress code policy and are required to dress professionally throughout the duration of clinical:

• Students will be responsible for supplying own uniforms (i.e. lab coat/scrubs) if required by the clinical site.
• Jeans and/or fitness attire such as tights and tank tops are not acceptable attire
• Shoes must be clean and supportive.
• NSCC nametags must be worn at all times. Badges issued by the clinical site may be required, but are not a replacements for NSCC PTA Program nametags.
• Tattoos must be covered at all times while at clinical site
• Students may wear small, stud-style earrings. No hoops or dangling earrings. Tongue rings or facial piercings are not permitted.
• Hair should be clean and combed and kept off the shoulder and away from the face.
• Mustaches, beards and sideburns must be kept neat
• Cell phones are not permitted during clinical hours
• Students must purchase a wrist watch for clinical
• Nails must be kept short and clean

Professional Behavior:
While on clinical, students are expected to behave in a professional manner and adhere to the program’s professional behavior policy with all interactions. Professional behavior (based on the APTA Physical Therapist Assistant Value Based Behaviors—see Student Handbook) is expected to be demonstrated in the both the academic and clinical setting.

Students will clearly introduce themselves to patients, staff and others as a “PTA student from North Shore Community College” and identify him or herself by wearing the program nametag that has been issued by the ACCE.

Students will acknowledge and respect the patient’s Bill of Rights. Patients have the right to know that they are being treated by a student and may refuse treatment. Refusal by a patient should be graciously acknowledged by the student. Students must receive informed consent from the patient prior to treatment if patient agrees to be treated by student.

In addition to assignments listed as part of the clinical course (blackboard discussions, journals, etc.), clinical instructors may assign projects or assignments as part of a student’s clinical education. Students will accept and complete individual assignments given by the clinical instructor.

Students will respond professionally to the evaluation of his/her clinical performance by the clinical instructor. If a student believes he or she is being evaluated unfairly or if a conflict arises, the student should approach the clinical instructor first in attempt to resolve the conflict. If the student is dissatisfied with the outcome, the student should contact the Center Coordinator for Clinical Education of the facility and the ACCE at the college as soon as possible. The ACCE will attempt to resolve the situation which may required decisions to be made by the Program Director or Dean of Health Professions. If the student continues to be unsatisfied with the result then he or she shall follow the Communications Policy and
Grievance policy outlined in the PTA Program Student Handbook and College catalog respectively. The ACCE may visit the student on clinical at any time during the experience if there are concerns. The clinical site or the College may remove a student from the site upon reasonable notice. The clinical site may without notice unilaterally remove the student whose continued presence threatens the patients/clients, staff, policies, or programs of the site. In the event of such removal, the clinical site will promptly provide the College with a written explanation of the reason for such action.

Clinical Hours Policy
Each student is expected to work the assigned hours of his or her clinical instructor. Prior to the beginning of clinical, you will be provided with a number, a contact person and an expected timeframe in which you are to contact the clinical site. Students are required to inquire about hours, dress code, and any information that should be reviewed prior to the rotation. Under no circumstances are students to question and/or make demands of the clinic. Such behavior is viewed as unprofessional and may result in cancellation of the clinical rotation. The College is not responsible or obligated to provide the student with another clinical site. As a result, student’s completion of academic requirements may not be completed in preparation for May graduation.

The vast majority of our clinical facilities have hours that can be fulfilled between Mondays through Friday. Due to increasing demands for clinical sites from all PT or PTA schools, we do have some clinics that sometime may require the student to work weekend hours with his or her clinical instructor.

Students are expected to attend clinical full-time 35-40 hours per week. This does not include the time you spend on lunches, breaks or extra time you spend completing documentation. If your schedule appears to be more than 40 clinical hours a week, students should contact the ACCE so that clarification may be established as soon as possible.

Students may be required to travel up to 60 miles, therefore must have reliable transportation to and from the clinical site. Non-traditional clinical experiences (ex. school system) are dealt with on an individual basis.

Special consideration may be given to those who have expressed hardship cases such as a very recent family emergency or illness. If this is the case, the program will try to accommodate a different clinical location and/or schedule changes if possible. This will also mean that location rather than type of facility will have the higher priority. Expression of financial challenges or family circumstances is not considered a hardship case.

Students are expected to schedule part-time jobs around their clinical schedule. It is recommended that students work no more that 10-15 hours during clinical.

Under no circumstances is a student to contact a facility in regards to:
1. possible placement
2. changing schedule and hours
3. changing the clinical dates

Adverse Weather and Holidays
If mandatory college closing (classes cancelled) is required prior to the start of scheduled clinical/fieldwork, the student will not be required to attend clinical/fieldwork for the duration of the cancellation.

If mandatory college closing (classes cancelled) during the day/evening, after the student has arrived at clinical/fieldwork site, the student is required to complete assigned procedures prior to leaving the site. The student must ensure patient safety is not compromised and documentation is completed.
If mandatory college closing (classes cancelled) is required, the student may have to make up hours/time in order to fulfill program requirements (per program policy).

If classes are not cancelled, but there is questionable weather, the student will use their own discretion as to their ability to travel safely to and from clinical/fieldwork site. Should the student decide that travel is not prudent, they are to follow the program’s policy regarding “absence from clinical/fieldwork” (e.g. calling the clinical/fieldwork instructor/supervisor and the academic fieldwork/clinical education coordinator, using a personal day if available, making up time if necessary).

Students may attend clinical/fieldwork on holidays that are not typically observed by health care agencies (i.e. College Professional Day, Patriot’s Day, President’s Day) or any other day at the program’s discretion.

**Inservice Requirement**

Students are required to perform an evidence-based in-service on a selected topic or a case study presentation for each clinical experience. An in-service provides students with an opportunity to research a topic that can be helpful to the clinical site. Students should incorporate evidence-based data into their research. Each in-service must be a different topic for each clinical experience. The clinical instructor is expected to comment and provide feedback regarding the student’s overall performance, as well as complete an in-service evaluation form. It is recommended that the student have a topic selected by midterm evaluation.

**Communications and Grievance Policy**

Effective communication skills are essential for students to have a successful clinical experience. If questions, issues or concerns arise in which a student believes he or she is being evaluated unfairly, the student should first address the issue with the clinical instructor. If the student is dissatisfied with the outcome, the student should contact the Center Coordinator of Clinical Education (CCCE) for the facility and the Academic Coordinator of Clinical Education (ACCE) at the College as soon as possible. The ACCE will attempt to resolve the situation which may require decisions to be made by the Program Director of Dean of Health Professions. If the student continues to be unsatisfied with the result then he or she shall follow the Communications Policy and Grievance policy outlined in the PTA Program Student Handbook and College catalog respectively.

The ACCE may visit the student on clinical at any time during the experience if there are concerns. The clinical site or the College may remove a student from the site upon reasonable notice and according to the program’s professional behavior policy. The clinical site may without notice unilaterally remove the student whose continued presence threatens the clients, staff, policies or programs of the site. In the event of such removal, the clinical site will promptly provide the College with a written explanation for the reason for such action.

**Clinical Safety Guidelines**

**Clinical Affiliation Safety**

Each clinical site will be responsible to provide the student with the necessary orientation and equipment needed for safe practice. Students are expected to be familiar with and to follow all safety policies of the clinical facility.

**Standard Precautions:**

All students receive information regarding standard precautions, infection control and blood borne pathogens as part of the Introduction to Physical Therapy course.
**Accident, Illness or Injury in the Clinical Setting**
Students who are injured or become ill while on clinical should be removed from the patient care. The student should seek medical care as deemed appropriate by the CCCE and/or the CI. The student will be responsible for all medical care expenses incurred by the facility. The student must complete all necessary paperwork, such as an incident report, as required by the clinical site.

The ACCE or the Program Director should be contacted as soon as possible, or the Dean of Health Professions if the ACCE or Program Director are unable to be reached. The clinical site staff should assist in making arrangements to get the student home safely if needed.

The ACCE and CI and/or CCCE will determine if the student is able to return to clinical after illness or injury. Proper documentation, such as a doctor’s note and medical clearance may be required from the student.

**Statement of Reasonable Accommodations**
As a student at North Shore Community College (NSCC), you are invited to engage in an interactive, collaborative partnership with Disability Services and your professor to meet any disability-related need for reasonable academic accommodations in this course.

- To begin this process, please visit [www.northshore.edu/accessibility](http://www.northshore.edu/accessibility) and follow the outlined procedure to request services.
- If you have already received approval for accommodations from Accessibility Services at NSCC, please present your professor with your *Faculty Notice of Academic Accommodations* during the first week of the semester or as soon as possible. Accommodations go into effect once you hand-deliver this notice to your professor.
- If you will require assistance during an emergency evacuation on campus, please notify your professor immediately. For your reference, evacuation procedures are posted in all classrooms.

**Diversity Statement**
NSCC is committed to developing and maintaining an inclusive, proactive, and empowered culture where diversity is a guiding value, not just in theory, but in practice. This course will foster an environment of respect for all individuals, groups, cultural backgrounds and diverse points of view.

**Explanation of Forms for Clinical**

**Weekly Time Sheet:** Students must complete a Weekly Time Sheet signed by the clinical instructor. This form must be submitted with all paperwork at the end of clinical experience.

**Weekly Goals and Objectives:** Provides weekly information on student goals for the week and records of treatment interventions and progression of treatment.

**Student Data Form:** This form is completed by students and sent to the CI or CCCE prior to the start of clinical experience. It includes information such a student address, contact information, prior clinical and work experience and a self-assessment of strengths and areas needing improvement.

**Evaluation of Clinical Experiences and Clinical Instruction:** Students will complete this form and submit at the end of clinical. This form allows students to evaluate their clinical experience.

**Evaluation of ACCE and NSCC PTA Program:** To be completed by the CI at the end of the clinical experience. Information will be used for program assessment.
Affiliation Agreement with Clinical Sites

It is the responsibility of the ACCE to ensure that there is a current Clinical Affiliation Agreement between North Shore Community College and the clinical site. The affiliation agreement includes the requirements and responsibilities of the College and the clinical site.

A student will not be placed on clinical at a site in which there is not current written affiliation agreement on file.

Prior to a student’s clinical start date, the ACCE will review existing affiliation agreements to ensure that the agreement is current.

For new clinical sites, an affiliation agreement will be initiated by the ACCE or the clinical site if they are using their own contract.

The original affiliation agreement will be kept in the ACCEs office. A copy is sent to the clinical site after all signatures have been obtained.

Either the clinical site or the college may terminate a contract at any time.

Student Placement Process

Upon attending all mandatory clinical orientation meetings, students will receive a list of placement opportunities prior to clinical experiences 1 and 2. Students will be required to complete a clinical site placement planning form. All students are welcome to make a decision about clinical preference based on the CSIF (clinical site information form) and previous student feedback forms which are located in the office of the ACCE. Students may refer to these forms by appointment only and during the office hours of the ACCE.

Every March, the ACCE sends out a march mailing to all active clinical sites with dates for clinical experiences for the following academic year. The ACCE maintains a list of clinical sites that have indicated they are able to accommodate a student for clinical placements.

A mailing is also done in the fall to confirm placements from the march mailing and to reach out to clinical sites that may have deferred availability of clinical placements.

Once students have completed and returned the Student Placement form, the ACCE will make the final decision regarding student clinical placement. Assignments of students to clinical site are made with the goal of ensuring each student has the best possible clinical experience.

Students are required to complete clinical in one inpatient and one outpatient setting to ensure that they have a varied clinical experience.

Changes in the clinical environment, such as staffing and/or status change of clinical contract, may result in a change and/or cancellation of an assigned clinical placement. If this occurs, the ACCE will contact the student and discuss alternative available placements.

Criteria for Selection of Clinical Site

The American Physical Therapy Association (APTA) has established the following criteria used as guidelines and self-assessment for clinical education programs:
• NSCC PTA program and the clinical site share the same philosophy regarding the delivery of patient/client care
• The clinical education program is designed to meet the programs objectives for clinical education
• Clinical site staff provide PT services in an ethical and legal manner and is an equal opportunity employer
• Clinical site offers students a varied learning experience
• Clinical site offers a quality learning experience and demonstrates administrative support
• Clinical site provides an active, stimulating learning environment
• While on clinical, support services are available to students as needed
• Clinical staff have clearly defined roles and responsibilities
• Clinical site staffing is an adequate number to provide quality clinical education to students
• Center Coordinator of Clinical Education and the clinical instructor have qualities and skills to provide guidance and a quality learning experience for student
• Clinical instructors are selected based on specific criteria

Clinical Education Program Assessment

The PTA program uses a variety of methods to assess and reassess the clinical education program. Surveys developed by the program and completed by students and clinical sites are tools used to assess the program. The following methods are used to evaluate the program, ACCE, student and the clinical site/instructor:

Program Evaluation by Clinical Instructors
Clinical instructors will evaluate the student, ACCE and the program after each clinical experience using the following methods:
• Online APTA PTA CPI
• Evaluation of Program and ACCE form

Program Evaluation by ACCE
The ACCE will evaluate the clinical site, clinical instructor and student after each clinical experience using the following methods:
• Onsite visits and communication with ACCE
• Review of online PTA CPI and Evaluation of Clinical Experiences and Clinical Site form
• Surveys

Program Evaluation by Students
The student will evaluate the CI and the program after each clinical experience using the following methods:
• Graduate surveys
• Student surveys
• Evaluation of Clinical Experience and Clinical Instruction and Clinical Site Information Form
• Site visits

Evaluation of Student’s Performance

All clinical education courses i.e. PTA112 and PTA 208 are graded as pass or fail (P or F). Students are assigned a P or F based on the analysis of the clinical instructor on the Physical Therapist Assistant Clinical Performance Instrument (CPI). Utilizing the Clinical Education Assessment Rubric other criteria, in addition to the grade
achieved on the CPI, are taken into consideration by the ACCE in assigning a final course grade of pass or fail. These criteria include:

- timely submission of assignments and clinical paperwork,
- attendance record
- adherence to clinical policies and procedures
- completion of an evidence based in-service requirement for each clinical experience.

Detailed information regarding assigning final grades may be found in each of the respective clinical course syllabi.

A failing grade should never come as a surprise to the student or ACCE. The clinical instructor should provide informal feedback on a daily basis regarding the student’s overall performance. If problems arise, the CI will discuss it with the student immediately and implement corrective action. The student will receive formal evaluation and feedback upon mid-term evaluation.

The ACCE will be informed by the CI if significant problems continue to persist, upon which further corrective action may be indicated. This includes but is not limited to implementation of a leaning plan/contract. Upon final evaluation, the student will receive summative feedback regarding his or her overall performance.

**Evaluation of Student Clinical Performance**

**APTA Online PTA Clinical Performance Instrument (CPI) and PTA program Clinical Education Assessment Rubric**

The APTA online PTA CPI and the Clinical Assessment Rubric are tools used to evaluate a student’s clinical performance and overall assessment of clinical competencies, as well as to assist in determining a student’s readiness to practice.

The components of the online PTA CPI, consist of 14 criteria to evaluate student performance, including list of essential skills for each criteria and a rating scale of 5 anchors, ranging from **Beginning Performance to Entry Level Performance**. The clinical instructor rates a student’s performance based on observations throughout clinical. The clinical instructor assesses a student’s performance at both midterm and final and completes the CPI. The CI will then will review the CPI results with the student at midterm and final. At the end of clinical, the CI will electronically submit the online PTA CPI. The ACCE will score each CPI and assign a final grade of pass/fail based on the clinical assessment rubric (**Form E**).

Determination of pass/fail of clinical experience is determined by the ACCE and/or Program Coordinator based on the evaluation of all criteria on the grading rubric.
Physical Therapist Assistant Student Clinical Education
Clinical Experience Assessment Rubric

The APTA online PTA CPI and the Clinical Assessment Rubric are tools used to evaluate a students’ clinical performance and overall assessment of clinical competencies, as well as to assist in determining a students’ readiness to practice.

The components of the online PTA CPI, consist of 14 criteria to evaluate student performance, including list of essential skills for each criteria and a rating scale of 5 anchors, ranging from Beginning Performance to Entry Level Performance. The clinical instructor will rate a student’s performance based on observations throughout clinical. The clinical instructor assesses a student’s performance at both midterm and final and completes the CPI. The CI will then review the CPI results with the student at midterm and final.

At the end of clinical, the CI will electronically submit the online PTA CPI. The ACCE will score each CPI and assign a final grade of pass/fail based on the following clinical assessment rubric:

<table>
<thead>
<tr>
<th>Criteria 1 (75 points)</th>
<th>Clinical Performance Instrument</th>
</tr>
</thead>
<tbody>
<tr>
<td>Items 1,2,3,5,7 (red flag)</td>
<td>6 points each</td>
</tr>
<tr>
<td>Items 4, 6 and 8-14</td>
<td>5 points each</td>
</tr>
</tbody>
</table>

Red flagged items warrant immediate attention. A failing score on any red flag criteria may result in failure of course.

Criteria 2 (10 points): Paperwork is completed and submitted by established deadlines. Points deducted for paperwork not submitted by deadline established by the ACCE

Criteria 3 (5 points): In-service requirement. Points deducted if inservice is not done or done unsatisfactorily

Criteria 4 (10 points): Attendance and adherence to clinical policies and procedures. Points deducted if student has more than 2 excused absences.

Students must pass clinical experience 1 and 2 in order to be eligible for continuation in the program.

All policies and procedures for clinical Education must be adhered to. Lack of adherence to the clinical education policy and procedures will lead to the following:

1. 1st alert: verbal warning
2. 2nd alert: written warning-Clinical Learning Contract signed by the student, clinical instructor, ACCE and program director to go into student file/record
3. 3rd alert: dismissal from clinical site and failure of clinical experience
Benefits of Participating in Clinical Education

- Credit and non-credit course vouchers will be issued to clinical sites following the semester in which the site provides the required number of student contact hours of clinical instruction. Each voucher may be used for up to 3 credits or course tuition/fees or up to an equivalent amount for non-credit courses. One voucher will be issued per site per semester.

  The complete list of non-credit courses can be found online.

- PTA Clinical Instructors receive a certificate of service for each clinical experience in which they have instructed a student.

- The New England Physical Therapist Assistant Consortium has created a website which clinical instructors can access for recruitment and profession updates including the role of the PTA. In addition the consortium is creating for the website a tutorial for clinical instructors to access which will focus on communication skills and conflict resolutions in clinical education.

- Access to the North Shore Community College’s electronic data base for one calendar year offered to all PTA Clinical Instructors.

- Possible recruitment opportunity for clinical site. Clinical experiences for PTA students provides a potential employer with the opportunity to evaluate a student to determine if he/she may be a good fit for particular work site.
Appendix A: PTA 112 Course Syllabus Clinical Experience I

North Shore Community College
Physical Therapist Assistant Program
Course Information

Course # and Course Title: PTA 112 Clinical Experience 1
Dept Offering Course: Physical Therapist Assistant Dept, Division of Health Professions and Human Services
Number of credits: 2
Time allotment: 140-160 hours
Level and term: summer session 1 (after completion of first year PTA courses)
Course Coordinator: Diane Caruso, ACCE
Contact Information: dcaruso@northshore.edu (978) 762-4269, office HPSS 335

Course Description:
Under the supervision of a licensed physical therapist and/or physical therapist assistant, students complete 140-160 hours of clinical internship while applying prior learned didactic and laboratory information.

Prerequisite Requirements:
PTA 104, 105, 114, 117, 118, 201, 202, 203, 204, and 205

Course Rationale:
The physical therapist assistant student must have an opportunity to apply knowledge and skills within a clinical setting. Upon completion of the course, the student will be able to apply procedures and techniques previously learned in the classroom and laboratory setting.

Student Learning Outcomes:

1. Adheres to professional behavior, legal standards and ethical conduct which is consistent with PTA Values Based Behaviors and PTA standards for ethical conduct respectively.
2. Performs duties in a manner consistent with the guide for Conduct for Physical Therapist Assistants (APTA) and Standards of Ethical Conduct (APTA).
3. Recognize suspected cases of abuse of vulnerable populations and report to appropriate authorities.
4. Recognize suspected cases of fraud and abuse related to the utilization of and payment for physical therapy and other health care service.
5. Demonstrate safely and effectively, at a beginner level, selective patient care interventions/procedures including; therapeutic modalities, therapeutic massage, aerobic capacity and endurance, assistive technology, assistive devices, therapeutic exercise, manual muscle testing, goniometry, range of motion, joint mobilization, wound management, neuromotor development, gait and balance, mental functions/cognitive status.
6. Demonstrate beginning level effective communication skills across all levels including; patients/clients, family members, caregivers, members of the healthcare team and stakeholders.
7. Demonstrate an understanding and respect for diversity, values, needs, differences and preferences across all areas of patient care in the clinical setting.
8. Demonstrate beginning level skills with the application of clinical judgement and clinical reasoning for the delivery of physical therapy services based on the patient/client plan of care.
9. Accept responsibility, self-assessment and individual learning to improve knowledge, skills and behaviors and request for assistance from the clinical instructor as needed.
10. Perform education and instruction commensurate with the needs of the patient/client, family members, caregivers and other healthcare providers.
11. Demonstrate the ability to obtain relevant information and data collection from patients/clients, family member and caregivers as it relates to the plan of care.
12. Demonstrate use of International Classification of Functioning, Disability and Health (ICF) to describe a patient’s/client’s impairments, activity and participation limitations.
13. Demonstrate the ability to monitor a patient’s/client’s status, recognize changes and make adjustments to treatment intervention accordingly.
14. Discuss with the clinical instructor/supervising physical therapist, any changes in patient/client status or progress as indicated.
15. Demonstrate an understanding of when an intervention should not be performed due to clinical indications or if the intervention is beyond the scope of practice for the physical therapist assistant.
16. Demonstrate at a beginning level contribution to the discontinuation of a plan of care as directed by the supervising physical therapist.
17. Utilize physical therapy aides in accordance with legal standards and ethical guidelines under the supervision of the clinical instructor.
18. Participate in the timely documentation of a patient/client treatment plan as directed by the clinical instructor and within formats established by state practice acts, the practice setting and other regulatory agencies.
19. Demonstrate accurate and effective time management for billing purposes.
20. Participate in intraprofessional and interprofessional collaboration of care.
21. Demonstrate the ability to identify and integrate evidence-based research and resources to support clinical decision making for all aspects of physical therapy interventions as it relates to patient care.
22. Demonstrate the ability to respond appropriately and effectively to emergencies that occur in the clinical setting.
23. Adhere to the PTA program’s clinical education policies and procedures as outlined in the Clinical Education Handbook.

Course Evaluation

Evaluation of Student Clinical Performance
APTA Online PTA Clinical Performance Instrument (CPI) and PTA program Clinical Education Assessment Rubric

The APTA online PTA CPI and the Clinical Assessment Rubric are tools used to evaluate a student’s clinical performance and overall assessment of clinical competencies, as well as to assist in determining a student’s readiness to practice.
The components of the online PTA CPI, consist of 14 criteria to evaluate student performance, including list of essential skills for each criteria and a rating scale of 5 anchors, ranging from Beginning Performance to Entry Level Performance. The clinical instructor rates student’s performance based on observations throughout clinical. The clinical instructor assesses a student’s performance at both midterm and final and completes the CPI. The CI will then will review the CPI results with the student at midterm and final.

At the end of clinical, the CI will electronically submit the online PTA CPI. The ACCE will score each CPI and assign a final grade of pass/fail based on the following clinical assessment rubric:

Criteria 1 (75 points) **Clinical Performance Instrument**
- Items 1,2,3,5,7 (red flag) 6 points each
- Items 4, 6 and 8-14 5 points each

Red flagged items warrant immediate attention. A failing score on any red flag criteria may result in failure of course

Criteria 2 (10 points) Paperwork is completed and submitted by established deadlines

Criteria 3 (5 points) In-service requirement

Criteria 4 (10 points) Attendance and adherence to clinical policies and procedures

Students must pass clinical experience 1 in order to be eligible for continuation in the program.

All policies and procedures for clinical education must be adhered to. Lack of adherence to the clinical education policy and procedures will lead to the following:

- 1st alert: verbal warning
- 2nd alert: written warning-Clinical Learning Contract signed by the student, clinical instructor, ACCE and Program Director to go into student file/record
- 3rd alert: dismissal from clinical site and failure of clinical experience

Required Instruments: Goniometer, stethoscope, lab coat/scrubs- (if part of the clinical site’s dress code)

Attendance Policy
Attendance is mandatory for successful completion of Clinical Experience 1 and 2. **Students are allowed a total of 2 excused absences for all clinical experiences.** If a student is unable to attend clinical due to illness, the following steps need to be taken prior to the beginning of the clinical day:

1. **Call the Academic Clinical Coordinator of Education (ACCE) at the College and inform him/her of your plan to be absent from clinical.** Absence from clinical must also be supported by formal documentation (ex. Physician’s note) and submitted to the ACCE within 24 hours from the day of absence.

2. **Call and speak directly** with your clinical instructor regarding your need to be absent that day. This may require multiple calls in order to reach him/her prior to the beginning of the day. Leaving messages, voice mailing, or emailing are considered inadequate methods of communication.

Any days missed from clinical must be made up at the discretion of the clinical instructor. Any time not made up before the end of clinical may result in outcomes for non-compliance as part of the program’s Professional Behavior Policy (please refer to Student Orientation Handbook).

Absences totaling greater than 2 days will be reviewed on an individual basis.
All requests for time off prior to the beginning of the clinical experience must be approved by the ACCE. He/she reserves the right to approve or disapprove the student’s request.

If a student is unable to continue in a clinical setting due to illness or injury, the Program and faculty reserves the right to request documentation from a health care provider that a student is authorized to safely return to a clinical setting.

**Punctuality:**
Students are expected to arrive on time every day for clinical. If a student is late for clinical due to an unforeseen or unavoidable circumstance, the student must call the clinical instructor. The ACCE must be contacted if there are repeated incidences of tardiness. Tardiness is seen as unprofessional and may result in an unsatisfactory completion of clinical.

**Electronic Devices**
Students are prohibited from using personal electronic devices while on clinical. With approval from clinical site, students may use these devices during a break period.

**Dress Code:**
Students will adhere to program’s clinical education dress code policy and are required to dress professionally throughout the duration of clinical:
- Students will be responsible for supplying own uniforms (i.e. lab coat/scrubs) if required by the clinical site.
- Jeans and/or fitness attire such as tights and tank tops are not acceptable attire.
- Shoes must be clean and supportive.
- NSCC nametags must be worn at all times. Badges issued by the clinical site may be required, but are not a replacement for NSCC PTA Program nametags.
- Tattoos must be covered at all times while at clinical site.
- Students may wear small, stud-style earrings. No hoops or dangling earrings. Tongue rings or facial piercings are not permitted.
- Hair should be clean and combed and kept off the shoulder and away from the face.
- Mustaches, beards and sideburns must be kept neat.
- Cell phones are not permitted during clinical hours.
- Students must purchase a wrist watch for clinical.
- Nails must be kept short and clean.

**Professional Behavior:**
While on clinical, students are expected to behave in a professional manner with all interactions. Professional behavior is expected to be demonstrated in the both the academic and clinical setting.

Students will maintain strict confidentiality with respect to other students, clinical faculty and all patient and client records/data to which they have access to at the site during the clinical experience. Students must not discuss any patient information in public areas such as hallways, elevators, cafeterias. Students will clearly introduce themselves to patients, staff and others as a “PTA student from North Shore Community College” and identify him or herself by wearing the program nametag that has been issued by the ACCE.

Students will acknowledge and respect the patient Bill of Rights. Patients have the right to know that they are being treated by a student and may refuse treatment. Refusal by a patient should be graciously acknowledged by the student. Students must receive informed consent from the patient prior to treatment if patient agrees to be treated by student.
In addition to assignments listed as part of the clinical course (blackboard discussions, journals, etc.), clinical instructors may assign projects or assignments as part of a student’s clinical education. Students will accept and complete individual assignments given by the clinical instructor.

Students will respond professionally to the evaluation of his/her clinical performance by the clinical instructor. If a student believes he or she is being evaluated unfairly or if a conflict arises, the student should approach the clinical instructor first in attempt to resolve the conflict. If the student is dissatisfied with the outcome, the student should contact the Center Coordinator for Clinical Education of the facility and the ACCE at the college as soon as possible. The ACCE will attempt to resolve the situation which may require decisions to be made by the Program Director or Dean of Health Professions. If the student continues to be unsatisfied with the result then he or she shall follow the Communications Policy and Grievance policy outlined in the PTA Program Student Handbook and College catalog respectively.

The ACCE may visit the student on clinical at any time during the experience if there are concerns. The clinical site and or College may without notice unilaterally remove the student whose continued presence threatens the clients, staff, policies, or programs of the site. In the event of such removal, the clinical site will promptly provide the College with a written explanation of the reason for such action.

**Patient Confidentiality**
Students are required to observe all rules and regulations of clinical site regarding patient confidentiality as well as HIPAA regulations (see Clinical Education Handbook).

**Patient Rights:**
All patients have the right to be informed of care provided by a student. Patients have the right to refuse treatment by the student. Students must wear a name tag at all times indicating they are a student. Students must introduce themselves to the patient clearly identifying themselves as a PTA student.

**Course Requirements/Student Responsibilities:**

1. Adheres to the policies and procedures outlined in the NSCC Student Handbook, PTA Program Student Orientation Handbook and Clinical Education Handbook
2. Achieves a minimum grade of Pass (P). If this minimum grade is not being met, it is up to the student to seek help from the clinical instructor and other College resources as soon as possible.
3. Completes all assignments during the clinical day
4. Demonstrates attendance, promptness, professionalism, and active participation.
5. Adherence to the PTA program learning contract and demonstration of professional behavior. Lack of professional behavior policy may be subject to the program’s professional behavior policy.
Dishonesty and Cheating Statements

All students are advised that there is a college policy regarding dishonesty and cheating. It is the student’s responsibility to familiarize themselves with these policies, which may be found in the college catalog/student handbook. All students are expected to abide by the academic honesty policies of the college. Dishonest academic behavior includes, but is not limited to cheating and plagiarism.

Statement of Reasonable Accommodations

As a student at North Shore Community College (NSCC), you are invited to engage in an interactive, collaborative partnership with Accessibility Services and your professor to meet any disability-related need for reasonable academic accommodations in this course.

1. To begin this process, please visit www.northshore.edu/accessibility_services and follow the outlined procedure to request services.
2. If you have already received approval for accommodations from Accessibility Services at NSCC, please present your professor with your Faculty Notice of Academic Accommodations during the first week of the semester or as soon as possible. Accommodations go into effect once you hand-deliver this notice to your professor.

If you will require assistance during an emergency evacuation on campus, please notify your professor immediately. For your reference, evacuation procedures are posted in all classrooms.

Diversity Statement

NSCC is committed to developing and maintaining an inclusive, proactive, and empowered culture where diversity is a guiding value, not just in theory, but in practice. This course will foster an environment which respects diverse points of view, cultural backgrounds, groups and individuals.

*Syllabus Subject to Change*
Appendix B: PTA 208 Course Syllabus Clinical Experience II

North Shore Community College
Physical Therapist Assistant Program
Course Information

Course # and title: PTA 208 Physical Therapist Assistant Clinical Experience I
Number of credits: 8
Time Allotment: 420-480 hours
Level and term: Spring semester, second year
Course Coordinator: Diane Caruso, Academic Coordinator of Clinical Education
Course Instructor: PTA Program Clinical Faculty
Contact Information: dcaruso@northshore.edu (978) 762-4269, office HPSS 335

Course Description:
Under the supervision of a licensed physical therapist and/or physical therapist assistant, students complete 420-480 hours of clinical internship while applying all prior learned didactic and laboratory information.

Prerequisite Requirements:
All prior PTA and general education courses

Course Rationale:
The physical therapist assistant student must have additional opportunity to apply knowledge and skills within a clinical setting in preparation for entry level practice upon graduation and successful attainment of professional licensure.

Student Learning Outcomes:

1. Adheres to professional behavior, legal standards and ethical conduct which is consistent with PTA Values Based Behaviors and PTA standards for ethical conduct respectively
2. Performs duties in a manner consistent with the guide for Conduct for Physical Therapist Assistants (APTA) and Standards of Ethical Conduct (APTA).
3. Identify suspected cases of abuse of vulnerable populations and report to appropriate authorities.
4. Identifysuspected cases of fraud and abuse related to the utilization of and payment for physical therapy and other health care service.
5. Apply safely and effectively, developing to entry level skills, for selective patient care interventions/procedures including: therapeutic modalities, therapeutic massage, aerobic capacity and endurance, assistive technology, assistive devices, therapeutic exercise, manual muscle testing, goniometry, range of motion, joint mobilization, wound management, neuromotor development, gait and balance, mental functions/cognitive status.
6. Apply developing to entry level skills, effective communication skills across all levels including; patients/clients, family members, caregivers, members of the healthcare team and stakeholders.
7. Apply developing to entry level skills, an understanding and respect for diversity, values, needs, differences and preferences across all areas of patient care in the clinical setting.
8. Apply developing to entry level skills with the application of clinical judgement and clinical reasoning for the delivery of physical therapy services based on the patient/client plan of care.
9. Accept responsibility, self-assessment and individual learning to improve knowledge, skills and behaviors and request for assistance from the clinical instructor as needed.
10. Explain the education and instruction commensurate with the needs of the patient/client, family members, caregivers and other healthcare providers.
11. Apply developing to entry level skills, the ability to obtain relevant information and data collection from patients/clients, family member and caregivers as it relates to the plan of care.
12. Apply use of International Classification of Functioning, Disability and Health (ICF) to describe a patient’s/client’s impairments, activity and participation limitations.
13. Apply developing to entry level skills, the ability to monitor a patient’s/client’s status, recognize changes and make adjustments to treatment intervention accordingly.
14. Discuss with the clinical instructor/supervising physical therapist, any changes in patient/client status or progress as indicated.
15. Apply developing to entry level skills, an understanding of when an intervention should not be performed due to clinical indications or if the intervention is beyond the scope of practice for the physical therapist assistant.
16. Apply developing to entry level skills when contributing to the discontinuation of a plan of care as directed by the supervising physical therapist.
17. Utilize physical therapy aides in accordance with legal standards and ethical guidelines under the supervision of the clinical instructor.
18. Participate in the timely documentation of a patient/client treatment plan as directed by the clinical instructor and within formats established by state practice acts, the practice setting and other regulatory agencies.
19. Apply developing to entry level skills, accurate and effective time management for documentation and billing purposes.
20. Apply developing to entry level skills, an understanding of the discontinuation of care and follow-up care directed by the supervising physical therapist.
22. Apply the ability to respond appropriately and effectively to emergencies that occur in the clinical setting.
23. Apply the ability to identify and integrate evidence-based research and resources to support clinical decision making for all aspects of physical therapy interventions as it relates to patient care.
24. Adhere to the PTA program’s clinical education policies and procedures as outlined in the Clinical Education Handbook.

Course Evaluation
Evaluation of Student Clinical Performance
APTA Online PTA Clinical Performance Instrument (CPI) and PTA program Clinical Education Assessment Rubric

The APTA online PTA CPI and the Clinical Assessment Rubric are tools used to evaluate a student’s clinical performance and overall assessment of clinical competencies, as well as to assist in determining a student’s readiness to practice.

The components of the online PTA CPI consist of 14 criteria to evaluate student performance, including list of essential skills for each criteria and a rating scale of 5 anchors, ranging from Beginning Performance to Entry Level Performance. The clinical instructor rates a student’s performance based on observations throughout clinical. The clinical instructor assesses a student’s performance at both midterm and final and completes the CPI. The CI will then will review the CPI results with the student at midterm and final.
At the end of clinical, the CI will electronically submit the online PTA CPI. The ACCE will score each CPI and assign a final grade of pass/fail based on the following clinical assessment rubric:

Criteria 1 (75 points)  Clinical Performance Instrument
- Items 1, 2, 3, 5, 7 (red flag)  6 points each
- Items 4, 6, and 8-14  5 points each

Red flagged items warrant immediate attention. A failing score on any red flag criteria may result in failure of course

Criteria 2 (10 points)  Paperwork is completed and submitted by established deadlines

Criteria 3 (5 points)  In-service requirement

Criteria 4 (10 points)  Attendance and adherence to clinical policies and procedures

Students must pass clinical experience 2 in order to be eligible for continuation in the program.

All policies and procedures for clinical education must be adhered to. Lack of adherence to the clinical education policy and procedures will lead to the following:

24. 1st alert: verbal warning
25. 2nd alert: written warning - Clinical Learning Contract signed by the student, clinical instructor, ACCE and Program Director to go into student file/record
26. 3rd alert: dismissal from clinical site and failure of clinical experience

Required Instruments: Goniometer, stethoscope, lab coat/scrubs- (if part of the clinical site’s dress code)

Attendance Policy
Attendance is mandatory for successful completion of Clinical Experience 1 and 2. Students are allowed a total of 2 excused absences for all clinical experiences. If a student is unable to attend clinical due to illness, the following steps need to be taken prior to the beginning of the clinical day:

- Call the Academic Clinical Coordinator of Education (ACCE) at the College and inform him/her of your plan to be absent from clinical. Absence from clinical must also be supported by formal documentation (ex. Physician’s note) and submitted to the ACCE within 24 hours from the day of absence.
- Call and speak directly with your clinical instructor regarding your need to be absent that day. This may require multiple calls in order to reach him/her prior to the beginning of the day. Leaving messages, voice mailing, or emailing are considered inadequate methods of communication.

Any days missed from clinical must be made up at the discretion of the clinical instructor. Time that is not made up before the end of the semester may result in outcomes for non-compliance as part of the program’s Professional Behavior Policy (please refer to Student Orientation Handbook).

Absences totaling greater than 2 days will be reviewed on an individual basis.

All requests for time off prior to the beginning of the clinical experience must be approved by the ACCE. He/she reserves the right to approve or disapprove the student’s request.
If a student is unable to continue in a clinical setting due to illness or injury, the Program and faculty reserves the right to request documentation from a health care provider that a student is authorized to safely return to a clinical setting.

**Punctuality:**
Students are expected to arrive on time every day for clinical. If a student is late for clinical due to an unforeseen or unavoidable circumstance, the student must call the clinical instructor. The ACCE must be contacted if there are repeated incidences of tardiness. Tardiness is seen as unprofessional and may result in an unsatisfactory completion of clinical.

**Electronic Devices**
Students are prohibited from using personal electronic devices while on clinical. With approval from clinical site, students may use these devices during a break period.

**Dress Code:**
Students will adhere to program’s clinical education dress code policy and are required to dress professionally throughout the duration of clinical:

- Students will be responsible for supplying own uniforms (i.e. lab coat/scrubs) if required by the clinical site.
- Jeans and/or fitness attire such as tights and tank tops are not acceptable attire
- Shoes must be clean and supportive.
- NSCC nametags must be worn at all times. Badges issued by the clinical site may be required, but are not a replacements for NSCC PTA Program nametags.
- Tattoos must be covered at all times while at clinical site
- Students may wear small, stud-style earrings. No hoops or dangling earrings. Tongue rings or facial piercings are not permitted.
- Hair should be clean and combed and kept off the shoulder and away from the face.
- Mustaches, beards and sideburns must be kept neat
- Cell phones are not permitted during clinical hours
- Students must purchase a wrist watch for clinical
- Nails must be kept short and clean

**Professional Behavior:**
While on clinical, students are expected to behave in a professional manner with all interactions. Professional behavior is expected to be demonstrated in the both the academic and clinical setting.

Students will maintain strict confidentiality with respect to other students, clinical faculty and all patient and client records/data to which they have access to at the site during the clinical experience. Students must not discuss any patient information in public areas such as hallways, elevators, cafeterias. Students will clearly introduce themselves to patients, staff and others as a “PTA student from North Shore Community College” and identify him or herself by wearing the program nametag that has been issued by the ACCE.

Students will acknowledge and respect the patient Bill of Rights. Patients have the right to know that they are being treated by a student and may refuse treatment. Refusal by a patient should be graciously acknowledged by the student. Students must receive informed consent from the patient prior to treatment if patient agrees to be treated by student.

In addition to assignments listed as part of the clinical course (blackboard discussions, journals, etc.), clinical instructors may assign projects or assignments as part of a student’s clinical education. Students will accept and complete individual assignments given by the clinical instructor.
Students will respond professionally to the evaluation of his/her clinical performance by the clinical instructor. If a student believes he or she is being evaluated unfairly or if a conflict arises, the student should approach the clinical instructor first in attempt to resolve the conflict. If the student is dissatisfied with the outcome, the student should contact the Center Coordinator for Clinical Education of the facility and the ACCE at the college as soon as possible. The ACCE will attempt to resolve the situation which may require decisions to be made by the Program Director or Dean of Health Professions. If the student continues to be unsatisfied with the result then he or she shall follow the Communications Policy and Grievance policy outlined in the PTA Program Student Handbook and College catalog respectively. The ACCE may visit the student on clinical at any time during the experience if there are concerns. The clinical site or the College may remove a student from the site upon reasonable notice. The clinical site may without notice unilaterally remove the student whose continued presence threatens the clients, staff, policies, or programs of the site. In the event of such removal, the clinical site will promptly provide the College with a written explanation of the reason for such action.

**Patient Confidentiality**

Students are required to observe all rules and regulations of clinical site regarding patient confidentiality as well as HIPAA regulations (see Clinical Education Handbook)

**Patient Rights**

All patients have the right to be informed of care provided by a student. Patients have the right to refuse treatment by the student. Students must wear a name tag at all times indicating they are a student. Students must introduce themselves to the patient clearly identifying themselves as a PTA student.

**Course Requirements/Student Responsibilities:**

1. Adheres to the NSCC Student Handbook.
2. Achieves a cumulative minimum grade average of 75% (“C”) or greater. If this average is not being met, it is up to the student to seek help from the instructor and other College resources as soon as possible.
3. Completes all readings and assignments prior to the clinical day
4. Demonstrates class attendance, promptness, professionalism, and active participation.
5. Adheres to the PTA program policies as outlined in the Student Orientation Handbook.
6. Adherence to the PTA program learning contract and demonstration of professional behavior. Lack of professional behavior policy may be subject to the program’s professional behavior policy.

**Statement of Reasonable Accommodations**

As a student at North Shore Community College (NSCC), you are invited to engage in an interactive, collaborative partnership with Accessibility Services and your professor to meet any disability-related need for reasonable academic accommodations in this course.

1. To begin this process, please visit [www.northshore.edu/accessibility_services](http://www.northshore.edu/accessibility_services) and follow the outlined procedure to request services.
2. If you have already received approval for accommodations from Accessibility Services at NSCC, please present your professor with your Faculty Notice of Academic Accommodations during the first week of the semester or as soon as possible. Accommodations go into effect once you hand-deliver this notice to your professor.

*If you will require assistance during an emergency evacuation on campus, please notify your professor immediately. For your reference, evacuation procedures are posted in all classrooms.*
Diversity Statement

NSCC is committed to developing and maintaining an inclusive, proactive, and empowered culture where diversity is a guiding value, not just in theory, but in practice. This course will foster an environment which respects diverse points of view, cultural backgrounds, groups and individuals.

*SYLLABUS SUBJECT TO CHANGE*
Appendix C: Definition of Terms for Clinical Education

Clinical Education Definition of Terms

Academic Coordinator of Clinical Education (ACCE): Member of the PTA program responsible for the clinical education component of the program including; planning, evaluating and assigning clinical placements.

Center Coordinator of Clinical Education (CCCE): The individual at each clinical site responsible for the coordination of clinical education students with the program's ACCE.

Clinical Instructor (CI): A PT or PTA at a clinical site responsible for the direct supervision of the student.

Clinical Site: The healthcare setting which an affiliation agreement with NSCC to provide clinical experiences for PTA students.

Clinical Performance Instrument (CPI): APTA assessment tool used to evaluate students on clinical at midterm and final.
Appendix D: Clinical Education Forms

NORTH SHORE COMMUNITY COLLEGE
PHYSICAL THERAPIST ASSISTANT PROGRAM
STUDENT AGREEMENT FOR PARTICIPATION IN CLINICAL

1. The student shall be responsible for the completion of all health forms, CPR certification and for maintaining professional malpractice liability insurance as required prior to clinical experiences, consenting to the release of this information to clinical sites as requested.

2. The student shall accept each clinical assignment in a professional manner by displaying a positive attitude, openness to learning and effective interactions with other students, faculty, clinical instructors, patients and all other personnel within facility.

3. The student shall follow the policies, rules and standards of practice of the clinical site (hospital/skilled nursing/schools, etc.).

4. The student shall adhere to HIPAA regulations at all times and maintain as confidential all patient/client/school records and all other data to which the student has access within the facility.

5. The student shall accept individual and independent assignments requested or assigned by fieldwork supervisor/educator.

6. The student shall review and acknowledge the evaluation(s) conducted by clinical instructor(s)/educator(s) regarding his/her professional performance and ability to function within the facility/program as a PTA clinical student.

7. The student shall be responsible for supplying own uniforms, or required dress as indicated by clinical site.

8. The Institution or College may remove any student from this facility upon reasonable notice. The facility may, without notice, unilaterally remove the student whose continued presence threatens the clients/patients/students, staff, policies or programs of the clinical facility. In the event of such removal, the facility will immediately contact NSCC’s Academic Coordinator of Clinical Education and promptly provide the college with a written explanation for the reason for such actions.

9. In the event of injury or episodic illness, the student shall be responsible for payment of health care services provided by the facility.

10. The student shall for all purposes be deemed independent contractors and not employees of the facility, but, nevertheless, shall abide by all applicable facility policies and procedures.

My signature below indicates my acceptance, understanding and agreement to comply with all clinical education responsibilities and policies and procedures for the PTA program.

_______________________________ __________________________
Name (please print) Date Student Signature
MASSACHUSETTS COMMUNITY COLLEGE
UNIFORM CLINICAL TRAINING AFFILIATION AGREEMENT

This AGREEMENT is made and entered into by and between ________________ Community College, located at __________________________hereinafter referred to as the COLLEGE, and the hospital, clinic, office of other health care or medical facility noted below, hereinafter referred to as the HOST AGENCY,

Host Agency: ___________________________________________________________________

Address: ______________________________________________________________________

The effective dates for this agreement are: _______________________________________

Health Programs/Concentrations to which this AGREEMENT is applicable:

Medical Assisting  Physical Therapist Assistant
Nurse Education    Radiologic Technology
Occupational Therapy Assistant  Respiratory Therapy
Practical Nursing   Surgical Technology

WHEREAS, the purpose of this AGREEMENT is to guide and direct the parties respecting their affiliation, working arrangements, and agreements in furtherance thereof to provide high-quality clinical learning experiences for students in the COLLEGE.

WHEREAS, this AGREEMENT is intended and shall be interpreted to meet the COLLEGE’s accreditation standards related to affiliation agreements with clinical affiliates which require at a minimum:

• The HOST AGENCY will provide students, and faculty if applicable, access to appropriate resources for student education.
• The COLLEGE is ultimately responsible for the education program, academic affairs, and the assessment of students.
• The COLLEGE is primarily responsible for the appointment and assignment of faculty members with responsibility for student teaching.
• Specification of the responsibility for treatment and follow-up when a student is exposed to an infectious or environmental hazard or other occupational injury.
• The shared responsibility of the COLLEGE and HOST AGENCY for creating and maintaining an appropriate learning environment.

WHEREAS, neither party intends for this AGREEMENT to alter in any way its respective legal rights or its legal obligations to any third party.

NOW, THEREFORE, in consideration thereof, the COLLEGE and HOST AGENCY, functioning collaboratively, herein agree to carry out the responsibilities as set forth in this AGREEMENT.

A. Responsibilities of the COLLEGE

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1. The COLLEGE will plan and determine the adequacy of the educational experience of the students in theoretical background, basic skill, professional ethics, attitude and behavior and shall assign to the HOST AGENCY only those students who have satisfactorily completed the prerequisite didactic portions of the COLLEGE’s curriculum.

2. The COLLEGE will retain ultimate responsibility for the education and assessment of its students. The COLLEGE shall designate a clinical liaison who will communicate and cooperate with the HOST AGENCY’s identified site coordinator.

3. The COLLEGE will advise all students assigned to the HOST AGENCY facilities regarding the Health Insurance Portability and Accountability Act (HIPAA) and the confidentiality of patient/client records and patient/client information imparted during the training experience. The COLLEGE will also advise all students that the confidentiality requirements survive the termination or expiration of this AGREEMENT.

4. The COLLEGE will require all participating students to maintain health insurance and provide proof of health insurance to the COLLEGE. The HOST AGENCY may request the student provide proof of health insurance prior to beginning of the training experience.

5. The COLLEGE will ensure that faculty and students who participate in the program(s) have undergone a check for Criminal Offender Record Information (“CORI”) and are eligible to participate consistent with Massachusetts Executive Office of Health and Human Services (EOHHS) Regulations and COLLEGE policy. Students may be required to undergo additional background checks pursuant to Host Agency's policies and practices.

6. The COLLEGE will ensure that faculty and students who participate in the program(s) have documentation of immunizations consistent with Massachusetts Department of Public Health regulations, 105 CMR 220.600.

7. The COLLEGE will inform faculty and students that they may be required to undergo a drug test or other similar screening tests pursuant to the HOST AGENCY’S policies and practices, and that the cost of any such test will be paid by the student, if not the HOST AGENCY.

8. The COLLEGE will advise faculty and students that they are required to comply with the HOST AGENCY’s applicable rules, regulations, policies, and procedures.

9. If requested by the HOST AGENCY, the COLLEGE will provide instruction to the HOST AGENCY’S staff with respect to the COLLEGE’s expectations regarding assessment of the COLLEGE’S students at the HOST AGENCY.

10. The COLLEGE warrants and represents that it requires General Liability and Professional Liability insurance for its students and faculty with limits of at least $1,000,000 per occurrence and $3,000,000 annual aggregate. If requested by the HOST AGENCY, the COLLEGE shall provide a certificate of insurance demonstrating coverage.

B. Responsibilities of the HOST AGENCY

1. The HOST AGENCY has a responsibility to maintain a positive, respectful, and adequately resourced learning environment so that sound educational experiences can occur. Therefore, the HOST AGENCY will provide students and faculty with access to appropriate resources for student education including: a) access to patients at HOST AGENCY facilities in an appropriately supervised environment, in which the students can complete the COLLEGE’s curriculum; b) student security badges or other means of secure access to patient care areas if required; c) access to electronic medical records or paper charts, as applicable; d) computer access; e) secure storage space for students’ personal items when at the HOST AGENCY.

2. The HOST AGENCY will retain full authority and responsibility for patient care and quality standards, and will maintain a level of care that meets generally accepted standards conducive to satisfactory instruction. While in HOST AGENCY’s facilities, students will have the status of trainees; are not to replace HOST AGENCY
staff; and, are not to render unsupervised patient care and/or services. All services rendered by students must have educational value and meet the goals of the education program. HOST AGENCY and its staff will provide such supervision of the educational and clinical activities as is reasonable and appropriate to the circumstances and to the student’s level of training.

3. The HOST AGENCY staff will, as applicable to the specific program, assist the COLLEGE in the assessment of the learning and performance of participating students by completing assessment forms provided by the COLLEGE and returned to the COLLEGE in a timely fashion.

4. The HOST AGENCY will provide for the orientation of COLLEGE’s participating faculty and/or students as to the HOST AGENCY’s applicable rules, regulations, policies, and procedures.

5. The HOST AGENCY agrees to provide first aid treatment to students needing such care, but shall not be obligated to furnish any other non-emergency medical or surgical services.

6. To the extent the HOST AGENCY, generates or maintains educational records related to the participating student, the HOST AGENCY agrees to maintain these records as confidential and will not disclose to third parties without written authorization by the student.

7. Upon request, the HOST AGENCY will provide proof that it maintains liability insurance in an amount that is commercially reasonable.

8. The HOST AGENCY shall identify a site coordinator from among its staff who will communicate and cooperate with the COLLEGE’s clinical liaison to ensure faculty and student access to appropriate resources for the clinical training experience.

C. Mutual Responsibilities

1. Representatives for each party will be established on or before the execution of this AGREEMENT.

2. The parties will work together to maintain an environment of high quality patient care. At the request of party, a meeting or conference will promptly be held between COLLEGE and HOST AGENCY representatives to resolve any problems or develop any improvements in the operation of the clinical training program.

3. The parties will not discriminate against any employee, applicant or student enrolled in their respective programs because of race, creed, religion, color, sex, gender identity, sexual orientation, age, disability, genetic information, maternity leave, military service, national origin, or any other basis protected by law.

4. HOST AGENCY will notify the COLLEGE in writing if it seeks to have any faculty member or student withdrawn from the HOST AGENCY for reasonable cause, including, but not limited to, reasons of health, unsatisfactory clinical performance, or behavior that is disruptive or detrimental. The HOST AGENCY shall also provide a written explanation of the reasons for requiring withdrawal.

D. Employment Disclaimer

The students participating in the program will not be considered employees or agents of the HOST AGENCY or COLLEGE for any purpose. Students will not be entitled to receive any compensation from HOST AGENCY or COLLEGE or any benefits of employment from HOST AGENCY or COLLEGE, including but not limited to, health care or workers’ compensation benefits, vacation, sick time, or any other benefit of employment, direct or indirect. HOST AGENCY will not be required to purchase any form of insurance for the benefit or protection of any student of the COLLEGE.

E. HIPAA

Faculty and students participating in clinical training pursuant to this Agreement are members of the HOST AGENCY’s workforce for purposes of HIPAA within the definition of “health care operations” and therefore may have access to patient medical information as provided for in the Privacy Rule of HIPAA. Therefore, additional
agreements are not necessary for HIPAA compliance purposes. This paragraph applies solely to HIPAA privacy and security regulations applicable to the HOST AGENCY and, as stated in paragraphs D and F, does not establish an employment relationship.

F. No Agency Relationship Between the Parties.
Nothing in this Agreement is intended to or shall be construed to constitute or establish an agency, employer/employee, partnership, franchise, or fiduciary relationship between the parties; and neither party shall have the right or authority or shall hold itself out to have the right or authority to bind the other party, nor shall either party be responsible for the acts or omissions of the other except as provided specifically to the contrary herein.

G. Assignment
Either party will not assign this AGREEMENT without the prior written consent of the other.

H. Indemnification
As a public agency and political subdivision of the Commonwealth of Massachusetts, the College is prohibited from indemnifying or holding harmless, in any manner, any individual, or any private association, or any corporation that is privately owned and managed pursuant to amended Article 62, §1, of the Massachusetts Constitution and applicable Massachusetts case law. Where the party to a contract with the College is not an individual, private association, or privately owned and managed corporation, state law requires a two-thirds vote of each house of the Massachusetts Legislature is order to indemnify and hold harmless such party. In the event of the repeal of amended Article 62, §1, AND the enactment of statutory authority authorizing the Commonwealth, its agencies and political subdivisions, including the College, to enter into an indemnification and hold harmless agreement, the College agrees to indemnify and hold harmless said party consistent with such statutory authority.

I. No Special Damages
In no event shall either party be liable hereunder (whether in an action in negligence, contract or tort or based on a warranty or otherwise) for any indirect, incidental, special or consequential damages incurred by the other party or any third party, even if the party has been advised of the possibility of such damages.

J. Notices
All notices provided by either party to the other will be in writing, and will be deemed to have been duly given when delivered personally or when deposited in the United States mail, First Class, postage prepaid, with copies to all signatories.

K. No Payments
No payments shall be made to the students in connection with this AGREEMENT.

L. Severability
The invalidity of any provision of this AGREEMENT will not affect the validity of any other provisions.

M. Headlines
Headlines in this AGREEMENT are for convenience only.

N. Entire Agreement
This AGREEMENT contains the entire AGREEMENT of the parties as it relates to this subject matter and may be modified only by additional addenda agreed upon and signed by both parties.

O. Term and Termination
This AGREEMENT is effective upon its execution by both parties and shall automatically renew itself on a yearly basis until terminated. Either party upon may terminate at any time and for any reason this AGREEMENT not less
than ninety (90) days prior written notice to the other party. Should notice of termination be given under this Section, students already scheduled to train at HOST AGENCY will be permitted to complete any previously scheduled clinical assignment at HOST AGENCY.

____________________
Lori A. Vinci
Dean of Health Professions and
Human Services

____________________
Karen Hynick
Vice President of Academic Affairs
CLINICAL OBSERVATION AGREEMENT

Agreement between North Shore Community College Physical Therapist Assistant Program and Pentucket School System for Clinical Observation experience.

This agreement made and entered into by and between the Physical Therapist Assistant Program at North Shore Community College, hereinafter referred to as the PROGRAM and HD PT to as the FACILITY.

The PROGRAM agrees to:

1. Require students to document immunity to measles, mumps, rubella, document inoculation against diphtheria and tetanus within the last 10 years; document immunity via immunization or titer to varicella; document immunization for Hepatitis B.
2. Require students to be in compliance with the current OSHA requirements and standard precaution training prior to clinical observations.
3. Require students to receive educational training in universal precautions, HIPAA and patient confidentiality prior to clinical observations.
4. Require students to be screened for criminal history through a CORI check prior to clinical observations.

The FACILITY agrees to:

1. Provide to students a 2 hour clinical observation experience in a clinical setting by a clinical specialist.
2. Allow the Clinical Coordinator to visit the site to discuss with clinical specialist a student’s clinical observation experience if needed.

It is mutually agreed that:

1. Students and clinical faculty will abide by the FACILITY’s rules, procedures and standards for professional conduct and attire when assigned to the FACILITY for clinical observation experience.
2. Students participating in the rotation under this agreement shall not be deemed employees of the FACILITY under any circumstances and shall not participate in hands-on care of patients.
3. Patient care takes precedence over education.
This agreement shall become effective on the date signed by the FACILITY and shall continue in effect for the parties and their successors until herein provided. The terms of this agreement may be modified by mutual consent of both contracting parties at any time during the period of contractual agreement, by separate Addenda with required signatures. Any alteration to the wording in this document shall void this agreement. If either party desires to terminate this agreement, it shall serve ninety (90) days written notice sent by certified mail thereof on the party; however, the parties agree that, such notice shall not be effective until the customary completion date for the class of students that was most recently admitted to the COLLEGE. In witness whereof, under the authority of the governing bodies, the parties hereto have set their hands the day and year written below.

NORTH SHORE COMMUNITY COLLEGE,  
Danvers, MA  

________________________________  
Lori Vinci  
Dean of Health Professions  

________________________________  
FACILITY:  

________________________________  
Administrator  
Date
Name: ________________________________
Address: ________________________________
                                 ________________________________
Phone: ______________________________________
College Email: ________________________________

Reminder: You are required to complete a clinical experience in one in-patient and one out-patient setting.

List any areas of special interest (i.e. women’s health, pediatrics, cardiac rehab, TBI, etc.)
____________________________________________________________________________

List 5 choices for clinical experience 1

Every effort will be made to try to accommodate one of your choices. However, with limited available clinical sites, this may not be possible. I will meet with you to discuss other options for placements if you are not placed at one of your choices.

ACCE use only:
Placement: ___________________________

Does CI meet all minimum requirements of the program: Yes No
Reminder: You are required to complete a clinical in one in-patient and one out-patient setting.

Please list the facility at which you completed your 4 week clinical experience:

____________________________________________________________________________

Circle type of facility- Inpat  Outpat  SNF  Other

Please note, every effort will be made to accommodate one of your choices for placement, however facilities’ final confirmation of available sites, faculty input, academic performance, assessment of professional core values and student’s previous experience will all be considered for the most appropriate match for each student.

List 5 choices for experience 2A

List 5 choices for experience 2B

Every effort will be made to try to accommodate one of your choices. However, with limited available clinical sites, this may not be possible. I will meet with you to discuss other options for placements if you are not placed at one of your choices.

ACCE use only:

Placement: ______________________

Does CI meet all minimum requirements of the program: Yes      No
I. Personal Information

Name: ________________________________
Address: __________________________________
_________________________________________
_________________________________________
Phone: ____________________________________
NSCC Email: _______________________________

Emergency contact information:
Name: ________________________________
Relationship: _____________________________
Contact number: __________________________

II. Education/clinical experience information:

Anticipated date of graduation: __________________
Previous degrees obtained if any: _______________

Previous work/volunteer experience:
Area of interest:

Areas of strength:

Areas for improvement:

Learning style: (Describe your learning style, i.e.; (hands-on”, visual, auditory input, fast/slow pace, structured):

Previous clinical experience (if applicable):

Facility: ________________________________

Type of Setting: __________________________

Summary of experience:
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<th>PATIENT CONTACT WITH SUPERVISION</th>
<th>CLASSROOM LAB PRACTICE</th>
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Revised: 2/2016
North Shore Community College
Physical Therapist Assistant Program

Summary of Freshmen and Sophomore
Clinical Experiences and Weekly Goals

__________________________  __________________________
Clinical Instructor            Facility

__________________________  __________________________
Student                       Date

TYPE OF FACILITY:  __________________________

__________________________

STRENGTHS DEMONSTRATED DURING THIS PRACTICM: __________________________

__________________________

AREAS NEEDING IMPROVEMENT DURING THIS PRACTICUM: __________________________

__________________________

PROPOSED OBJECTIVE(S) FOR FUTURE ROTATION: __________________________

__________________________

Clinical Instructor Signature  __________________________  Date  __________

Student Signature  __________________________  Date  __________
Week ______

**Record of Patients**

List a minimum of 3 different patients by condition and age seen this week. Be fairly specific about the treatments performed and suggest how you will progress each patient.

<table>
<thead>
<tr>
<th>Diagnosis</th>
<th>Age</th>
<th>Treatment</th>
<th>Treatment progression</th>
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<tbody>
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__________________________________________  ______________________________
Student                                      Clinical Instructor

59
# Weekly Goals and Objectives

<table>
<thead>
<tr>
<th>Weekly Goals</th>
<th>Resources To achieve Goal</th>
<th>Completed (Date and CI signature)</th>
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Student ______________________________________________________

Clinical Instructor __________________________________________

*Weekly Objectives are to be completed as a collaborative effort between Clinical Instructor and Student*
# North Shore Community College
## Physical Therapist Assistant Program
### Clinical Experience Weekly Time Record

**Student ________________________________**

<table>
<thead>
<tr>
<th>Week/Date</th>
<th>Monday</th>
<th>Tues</th>
<th>Wed</th>
<th>Thurs</th>
<th>Friday</th>
<th>Comments</th>
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Student signature: ____________________________ Date: ________________

Clinical Instructor signature: ____________________________ Date: ________________
In-service Evaluation

Student: _______________________________________

Topic: _______________________________________

The student (please circle):

Selects appropriate topic Yes No
Presents evidence-based information for topic selected Yes No
Relates clear, appropriate objectives Yes No
Selects media which enhance presentation Yes No
Selects appropriate style of presentation Yes No
Conveys effective verbal and nonverbal information Yes No
Speaks clearly and succinctly Yes No
Presents information appropriate to level of audience Yes No
Describes accurate information relevant to clinical practice Yes No
Responds appropriately to learners’ questions Yes No

Comments:
_____________________________________________________________________________
_____________________________________________________________________________
_____________________________________________________________________________
_____________________________________________________________________________
_____________________________________________________________________________
_____________________________________________________________________________

___________________________________ _____________________________________________
________________________ _________________________________

Signature of Clinical Instructor
North Shore Community College Physical Therapist Assistant Department
Evaluation of ACCE and Program

*Indicates required field

Please complete this survey to help us continue to assess and make changes as needed to our clinical education program. Your feedback is greatly appreciated. Feedback is anonymous unless you choose to include your email address below.

Email address ____________________________

Please use the following scale:

0=N/A  1=Poor  2=Needs Improvement  3=Average  4=Very Good  5=Excellent

__________________________________________

Evaluation of ACCE

The Academic Coordinator of Clinical Education (ACCE) has the role of bridging the Physical Therapist Assistant academic program with clinical practice. Your feedback will assist to enhance the ACCEs performance and delivery of our clinical education and academic program.

Please mark only one oval for each question.

__________________________________________

Communication

1. Provides timely communication*

   0  1  2  3  4  5

   N/A O O O O O O Excellent

2. Solicits comments, feedback, concerns*

   0  1  2  3  4  5

   N/A O O O O O O Excellent
3. Conducts clinical site visits as needed*

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4. Maintains contact with clinical site*

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Professional Behaviors

1. Fosters atmosphere of mutual respect in clinical education*

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2. Displays positive attitude*

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3. Approachable*

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4. Accessible*

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5. Interpersonal skills that foster quality relationships*

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6. Effective conflict resolution skills*

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7. Responds to unexpected situations using productive problem-solving skills*

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Please list any agenda items that you would like to discuss at a Clinical Educators’ workshop:

We value your input; please leave any additional comments below that will help us improve our program. Thank you.
Evaluation of the PTA Program

Based on your observation of students on clinical at your facility, do you find that the NSCC PTA curriculum provides adequate entry-level instruction for a PTA at your facility? Please rate and comment on the following:

1. APTA Code of Ethics, professionalism (Value-Based Behaviors for the PTA) and cultural competence*

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2. Administering all aspects of plan of care as developed by the physical therapist*

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3. Documentation (written communication skills)*

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4. Patient/client education*

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5. Background in the etiology and manifestations of various diseases*

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6. Basic patient skills: positioning, bed mobility, transfers, draping*

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7. Palpation and background anatomy*

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8. Demonstrate of an understanding of evidence-based practice (i.e. in-service presentation and other related research activities/assignments)*

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9. Gait training (with/without assistive devices)*

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10. Cardiopulmonary Techniques (chest PT, respiration and ventilation, circulation)*

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11. Therapeutic modalities-electrotherapeutic and physical agents*

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12. Physical therapy assessment skills: vital signs, goniometry, MMT, ROM, Sensation/neurological assessments, pain, girth/edema*

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13. Knowledge and application of Standard Precautions*

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14. Communication and interprofessional collaboration*

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Comments:
Please discuss your perceptions of the STRENGTHS of the NSCC Program:

Please discuss your perceptions of AREAS NEEDING IMPROVEMENT in the program. (Feel free to include your suggestions on how we may improve upon any deficiencies in our program/curriculum).