

TECHNICAL STANDARDS
 For
Animal Care Specialists

1 Ferncroft Rd • Danvers, MA 01923

General Job Description: Attending to all aspects of husbandry in dogs and cats are the primary functions of the Animal Care Specialist. These activities include: brushing, combing, bathing and drying all breeds and mixed breed of dogs and cats, cleaning and maintaining living quarters of animals, providing proper nutrition and exercise for animals, observing and communicating the health status of animals. The animal care specialist should be able to communicate well with people in order to make appointments, discuss care requirements, advise on general health issues, and educate owners on the care of their pet(s). An animal care professional will also need to keep accurate records, order supplies and equipment, maintain an inventory and evaluate products and equipment used in animal care facilities. The ability to function in a fast moving, sometimes stressful, loud, and occasionally wet environment is a must for the animal care professional.

PHYSICAL STANDARDS		Performance Level*
LIFT:	Up to 50 pounds to get dogs onto grooming tables and into tubs	C
STOOP:	To clean cages	F
CROUCH:	To safely move animals in and out of cages	F
HANDLE:	Sharp tools, scissors, electric clippers, heavy dryers, cages and strong, sometimes aggressive dogs and cats	C
REACH:	5½ feet above the floor to move animals in upper level cages	C
GRASP:	Electric clippers, some grooming tools, leashes, other animal restraints Strong, sometimes frightened or aggressive dogs and cats	C
STAND:	For prolonged periods of time while performing grooming tasks, bathing, training and exercising animals	C
FEEL:	Growths on skin, mats in coat, soap and water in coat	C
MANIPULATE:	Large and sometimes uncooperative dogs and cats	F
HEAR:	Barking, whining, hissing and other sounds of distressed dogs and cats	C
SEE:	Membrane colors, facial expressions of dogs and cats	C

* Performance Level: O = occasionally 50-74%; F = frequently 75-89%; C = constantly 90-100%

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TALK:	To communicate in English, welfare and health issues to clients and co-workers	C
READ:	Typed, handwritten, computer information in English	C
	Precautions and instructions of products used in animal care	C
	Guidelines and instructions for animal's care	C
WRITE:	To communicate in English pertinent information about an animal's physical condition	C

MENTAL / ATTITUDINAL STANDARDS	Freq*
Function safely, effectively, and calmly under stressful and loud conditions	C
Maintain composure while managing multiple tasks simultaneously	F
Prioritize multiple tasks	F
Exhibit social skills necessary to interact effectively with clients and co workers of the same or different cultures; such as respect, politeness, teamwork and tact	C
Display attitudes and actions consistent with the ethical standards of the animal care profession	C

Applicants who are offered admission must document their ability to perform all essential tasks and technical standards, with or without reasonable accommodation(s), in order to begin the professional courses in the Animal Care Program. If you are an otherwise qualified individual with a disability who seeks a reasonable accommodation(s), you need to contact the Office of Disability Services for eligibility determination for reasonable accommodation(s).

Applicants offered admission will be asked to self-certify by signing this Technical Standards Form for Animal Care Specialists.

 Print your full name

 date

 Signature

 date

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