

Minutes

NSCC

Board of Trustees

Tuesday, December 20, 2022, 4:45pm - 6:30pm

Danvers Berry Board Room and Zoom

In Attendance

Anh Dao Tran-Moseman; Dr. J.D. LaRock; Maria Vega-Viera; Angel Garcia; Richard Yagjian; Joseph Riley; Andrea Gayle-Bennett; Francesca Purcell; Michael Pollack; Rosario Ubiera-Minaya

Not in Attendance

Barbara Heinemann

Additional Attendees

President Heineman; Jill Palermo; Provost Jennifer Mezquita; Senior Executive Officer Kathryn Nielsen; Vice President Janice Forsstrom; Timothy Johnson; Laurie LaChapelle; Linda Brantley; Justine Caron; Andrea DuFusco-Sullivan; Eileen Gerenz; Stephen Creamer; Sonja Gamby; Dermot Smyth; Sarah Stopyra

1. 4:45pm Call to Order

Chair LaRock called the meeting to order at 4:53

2. 4:46 pm New Members of the NSCC Board of Trustees

President Heineman introduced the three newly appointed Board of Trustee members; Francesca Purcell, Michael Pollack and Rosario Ubiera-Minaya.

3. 4:55pm New Members of the North Shore Community

President Heineman read names, titles and departments of new employees at NSCC. New employees who were present were invited to introduce themselves.

4. 5:00pm Public Comments

There were no public comments.

5. 5:05pm Student Trustee Report Doc:16 FY2023

Trustee Garcia reported on;

- The budget of the SGA

- Director of Student Engagement, Amanda Dooling, is exploring a Mentoring Program with the support of the S.G.A.
- Trustee Garcia has collaborated with the Information Technology Committee to evaluate the connectivity and functionality of the NSCC Wi-Fi services on both campuses. Drastic improvements have been made as a result
- Trustee Garcia attended the most recent S.A.C. meeting where newly appointed Commissioner of Higher Ed, Dr. Noel Ortega, was introduced. S.A.C. projects were unveiled and team leaders gathered information from volunteer council members to launch these initiatives
- SGA sees Campus Police and students' perception of their student engagement as an area of concern and hopes to improve this moving forward

6. 5:20pm Education Report

a. Impact of COVID and Its Aftermath on Student Academic Outcomes Doc:17 FY2023

Laurie LaChapelle reported that national trends indicate the following;

- Falling Retention
- Higher Withdrawal rates
- Slower Completion

She then shared NSCC data on academic outcomes over the last five years showing the college matched the national pattern and in most outcome metrics equity gaps have widened.

Three Faculty members reported on their experience in the classroom and beyond as to how Covid and its aftermath have affected their students and their programs.

- Sonja Gamby, Associate Professor in the Natural Science Program gave a passionate presentation noting the importance of telling students' success stories to currently enrolled and even prospective students. Professor Gamby finds that when a student is struggling sharing such stories can have a HUGE impact and restore a student's confidence and ultimately their own success.
- Dermot Smyth, Assistant Professor in the Cultural Arts Department reported that his students are struggling with many outside factors that either prevent them from coming to class or finishing their coursework. Dermot emphasized that we need to have a general understanding of what everyone went through over the last few years. He gave kudos to the CTLI Department who sprung into action when CentroHub was developed.
- Sarah Stopyra, Program Coordinator in the Funeral Services Program shared the success story of starting her program the year Covid hit. The program was built as a hybrid, 1 day a week, cohort-based program, which they tried to adhere to even during Covid. Sarah's takeaway from her experience in the classroom during Covid is that "Connection has a positive impact on student retention and success."

The Board then discussed these results. Chair LaRock expressed his concern about the worsening of student outcomes and asked for Board members' reactions. He asked President Heineman to address what the college would be doing to reverse the declines. The President reminded the board that much of the first part of the new strategic plan reviewed much of the same ground data and that those trends underlay both the plan's vision and three priorities with each committing to improve those outcomes through academic innovation, much more holistic support for students, and specific social justice-based strategies to address equity gaps. Provost Mezquita promised that at its next meeting, she would update the Board on her reorganization of Academic and Student Affairs which is a key prerequisite for implementing the strategies in the strategic plan aimed at improvement of academic outcomes.

7. 5:50pm Chair's Report

a. Review minutes of 10/25/22 Doc:18 FY2023

Chair LaRock asked if there were any corrections or edits to the minutes of 10/25/22. Hearing none, he asked for a consensus motion to approve the minutes of 10/25/22.

*Consensus Motion 23:09 to accept the minutes of 10/25/22

Move: Richard Yagjian Second: Anh Dao Tran-Moseman

Motion Passed

b. Presidential Compensation Doc:19 FY2023

Based on a recommendation letter from outgoing Commissioner of Higher Education Carlos Santiago, which noted it has been at least ten years since the Department of Higher Education commissioned a presidential compensation study, the Board of Trustees unanimously voted to approve a merit increase and adjusted car and housing allowance for President Heineman.

*Motion 23:10 to accept Presidential Compensation Increase

Move: Joseph Riley Second: Richard Yagjian

Motion Passed

c. Board Self Evaluation Tool Doc:20 FY2023

Tabled-Chair LaRock noted the Board will be using the Self Evaluation Tool again this year, however suggested holding off until May or June to allow the newly appointed Trustees to familiarize themselves with the work of the board and the tool itself.

8. 6:00pm President's Report

a. Frederick Douglass Collegiate Academy Update

Nadira McDonald, Executive Director of K12 Partnerships and Heather Fabiano, Principal of the Frederick Douglas Collegiate Academy presented a detailed report on the student experience as well as the challenges and successes of students, faculty and staff at the Frederick Douglas Collegiate Academy located within North Shore Community College's Lynn Campus. They also presented feedback from the students that included the quotes below;

"I like how it feels like a community"

"I like getting free college credits, the professors are accommodating us, understanding we are high school students"

"I like the fries, we should have them everyday!"

They have found that students want traditional high school fun along with the college preparedness. They are hoping that as the Frederick Douglas Collegiate Academy grows so will the extracurriculars they are able to offer.

The high school curriculum night was combined with the NSCC STEM Week to promote NSCC to the wider Frederick Douglas Collegiate Academy Community.

b. Employee Telework Update

Due to time constraints the Employee Telework Update was moved to the agenda for the February meeting.

c. Strategic Plan

President Heineman announced that the North Shore Community College Strategic Plan has been approved by all required parties, including the Board of Higher Education. Let the work of implementation begin!

9. 6:25pm Other Business

There was no other business

10. 6:30pm Adjournment

The meeting was adjourned at 6:41